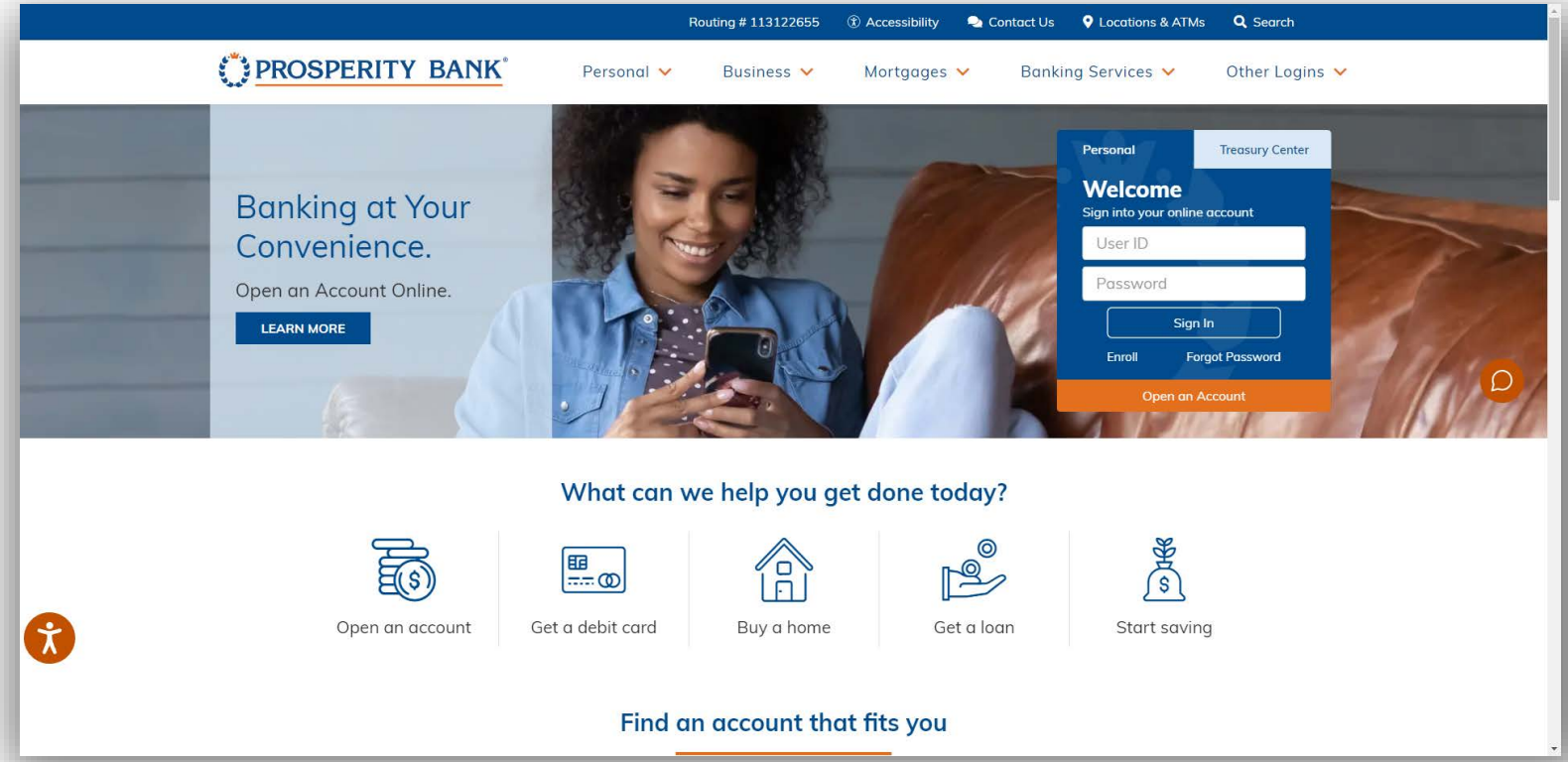
First Time Login Instructions for Texas Partners Customers – Personal Consumer

Texas Partners customers attempting to login for the first time to their Prosperity Bank Online Banking, please attempt to login with your previous Texas Partners Access ID/User Name or ID. Your access information was transferred to Prosperity and was set up to work with those credentials.

Please do not ENROLL again as this will create a duplicate access.

Login Instructions

1. Download our mobile app from the App Store or Google Play, or visit our website at https://www.prosperitybankusa.com/

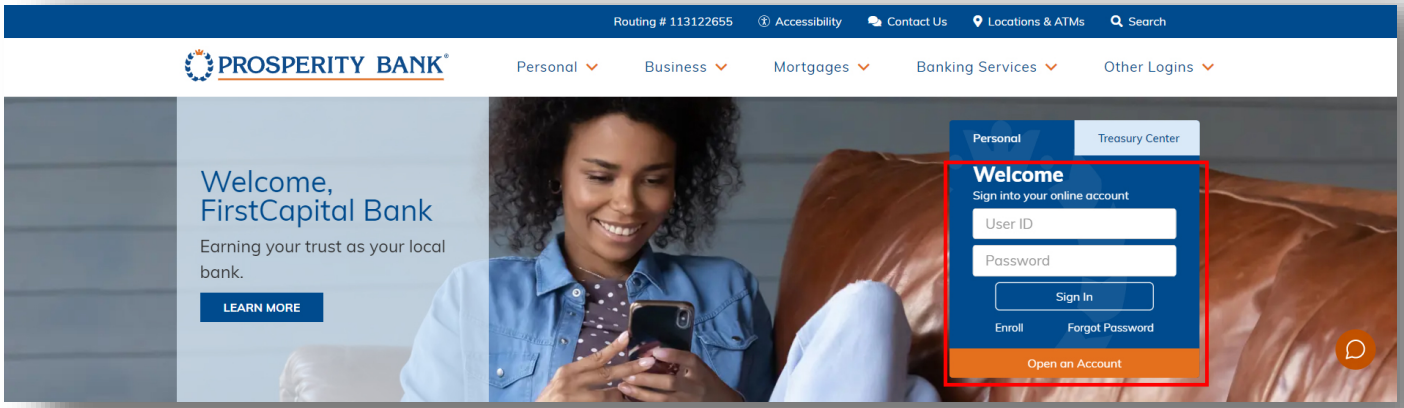


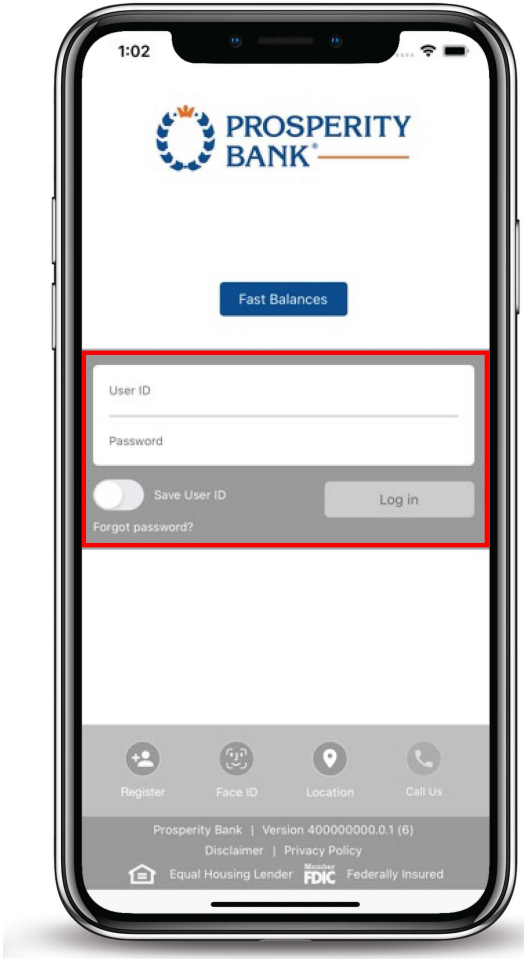
Prosperity Bank Mobile App

Download on the App Store

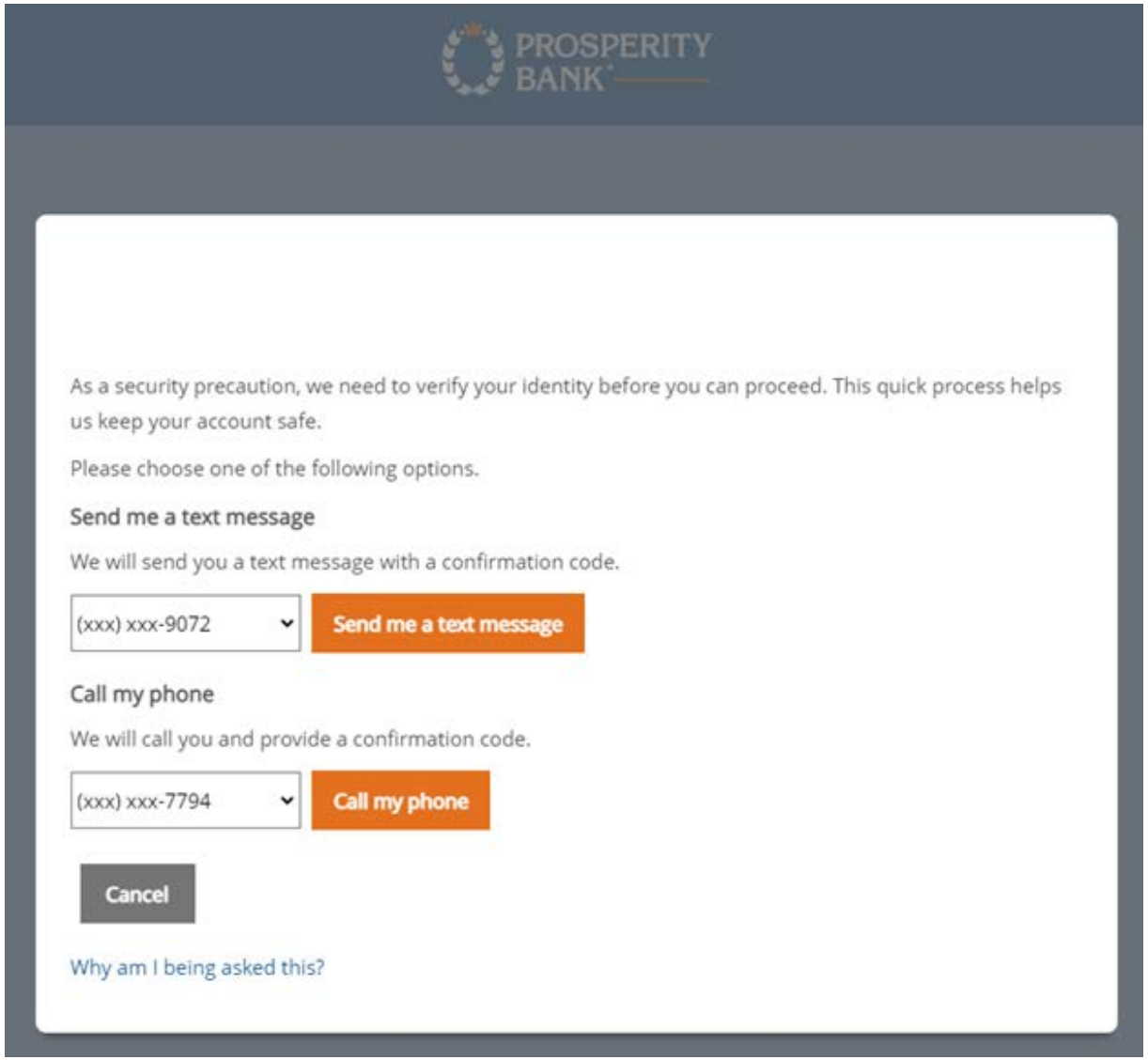
GET IT ON Google Play

2. Enter existing **User Name** and **Password** and click **Sign In.**

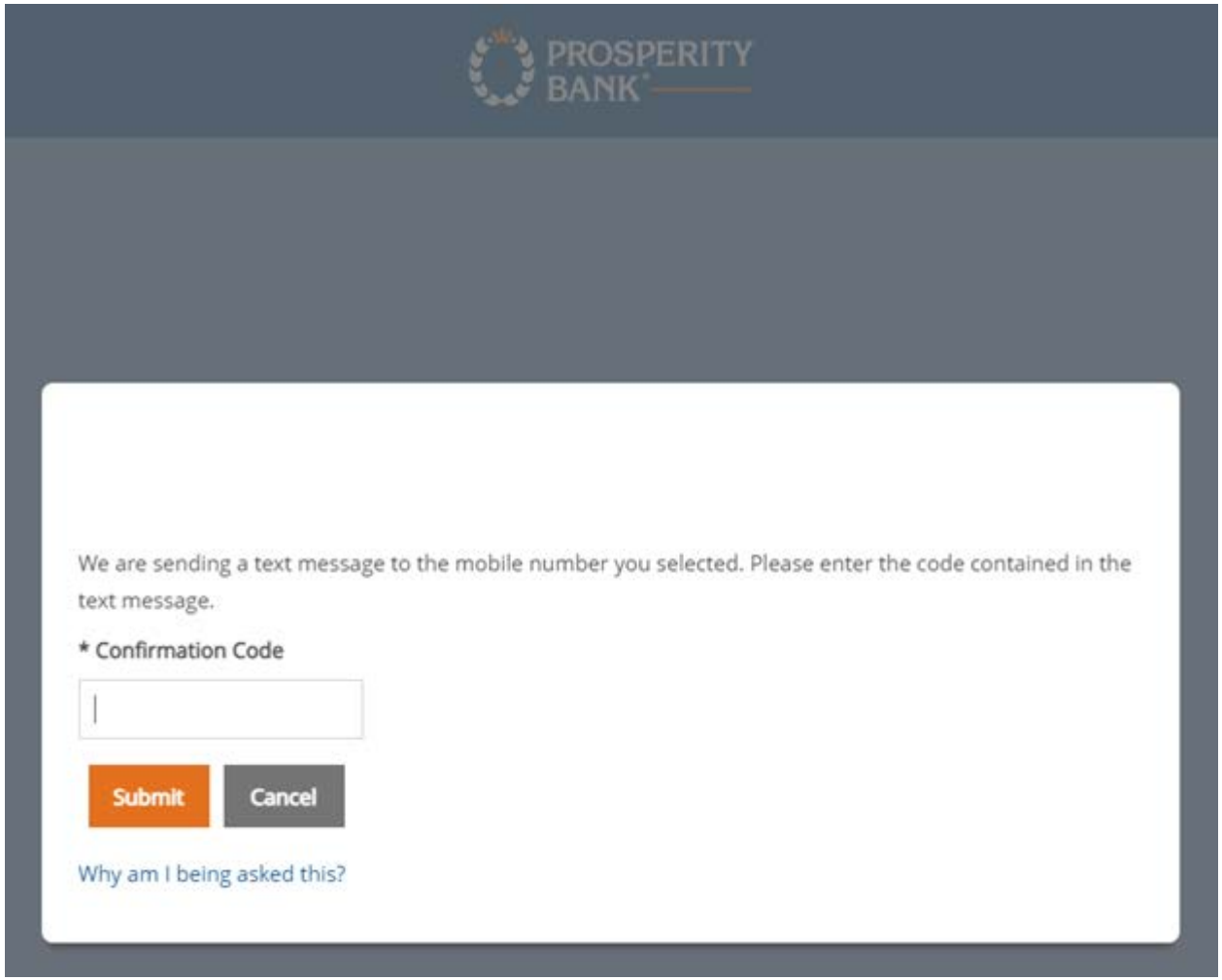


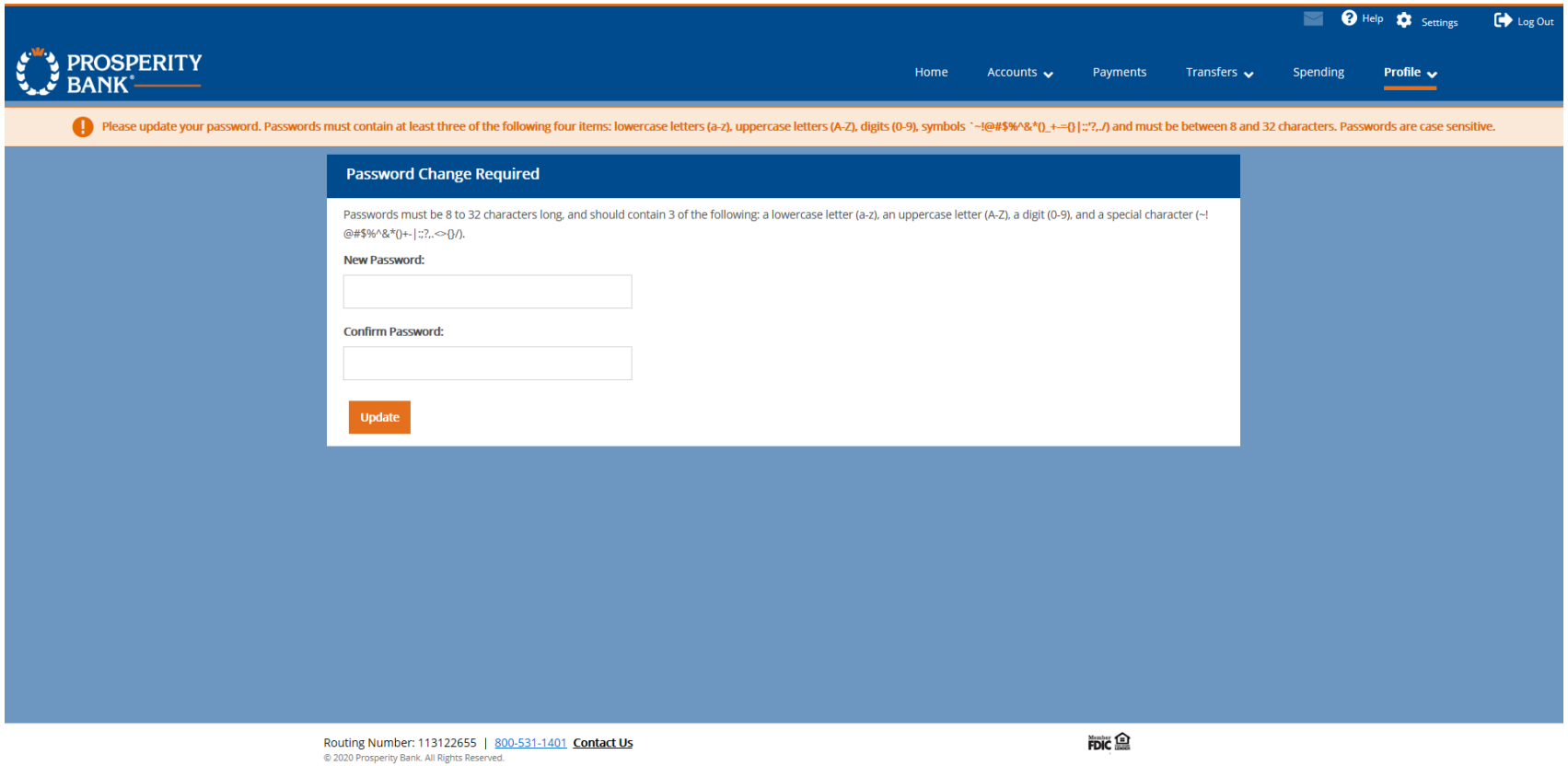


3. **Identify Verification** - If additional authentication is requested continue with step #4. If not skip to step #6.
4. Select a method of additional verification (text or call).
5. Use the drop downs to select a different phone number.



6. Enter Code in the Confirmation Code field.



7. Once you have entered the Confirmation Code, you will be directed to a **Password Change** screen.

8. Set up your new password. Once you have established your new password, you will be directed to an **Accounts Summary** page and have accessed Online Banking.
9. Steps are Complete.