

Remote Deposit Capture User Guide

Introduction

Creating deposits with Prosperity Bank's Remote Deposit Capture system is a multi-step process providing access to deposit information on the Home page and then capturing the images that make up the deposit with the images and items in the deposit. Users are also able to search for and review recent deposits.

To access Prosperity Bank's Remote Deposit Capture (RDC) system, login to Treasury Center online banking. You will always access RDC through Treasury Center providing a single sign on (SSO) to RDC. Launch RDC from Treasury Center to begin. Once logged on to Treasury Center, select the Remote Deposit icon or Remote Deposit from the Menu to launch.

Working with the Home Page

The Home page provides quick access to RDC information and workflows such as the last time logged in, and the last time you made a deposit. This page includes a list of open, pending, and recent deposits.

- Open Deposits: view deposits that have not yet been fully submitted.
- Recent Deposits: review deposits that have recently been submitted.
- Drop-down options within the top blue banner such as: Research, Reports, and Help.
Research and Reports availability depend on the RDC user's role.
- Contact information for both RDC and Treasury Support teams.
- Special announcements for upcoming closures and information on updates or system issues.
- Creating a new deposit.
- From the Recent Deposits list, view recently completed deposits, and you can select a deposit to view it on the Research page.

Sample Home Page:

Welcome

Thank you for using Prosperity Bank's Remote Deposit solution, a convenient way to deposit checks without going to the bank.

We wanted to let you know that your last remote deposit was \$0.00 on UNKNOWN at Unknown (Processed on UNKNOWN).

Manage your deposits easily:

- Deposit Checks remotely.
- View and track all your remote deposits.
- Research past deposits for your records.

Have questions?

- For questions about Remote Deposit, contact our friendly Remote Deposit customer support team at 281-269-7165, remote.capture@prosperitybankusa.com
- For assistance with Treasury Center, contact our Treasury Support Team at 855-888-2242, treasurymanagement.support@prosperitybankusa.com

To learn more about other Treasury Management solutions visit our website at www.prosperitybankusa.com. Thank you for your business.

Create Deposit

Location

L1 Main

Account

Select an Account

Control Total

\$ 0.00

Create Tape

Create Deposit

Deposits

[Open](#) [Pending](#) [Recent](#)

Created	Tracking #	Status	Location	Account Name	Item Count	Deposit Total
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Creating Deposits

Before scanning, inputting the Control Total (grand total) of the entire deposit is required. Deposits can include a single check or multiple checks. If you have multiple items, select **Create Tape** to enter each amount and a grand total of the items will be automatically added. Once the deposit has been totaled you can click **Create Deposit** and proceed in the deposit workflow.

If you have a single item, enter the total in the Control Total field and click **Create Deposit**.

Create Deposit

Location

L1 Main
▼

Account

Eagle Testing
▼

Control Total

\$

Create Tape

Create Deposit

Capturing Items

Prior to the Capture process, ensure checks are endorsed with 'For Remote Deposit Only Prosperity Bank.'

When you capture the items that make up a deposit, you create electronic images of the paper checks. The system automatically opens the Capture Items page when you create a deposit from the Home page or when you select a deposit from the Open Deposits list.

Once you are ready to begin scanning, insert your items in the scanner and then select the **Capture** button.

Capture Items
Correct Items
Balance Deposit
Review Deposit
⋮

🔍
🔍
📄
🔄
🔄

Press 'Capture' to begin capturing items.

Sequence #

Capture

Next

Items 0

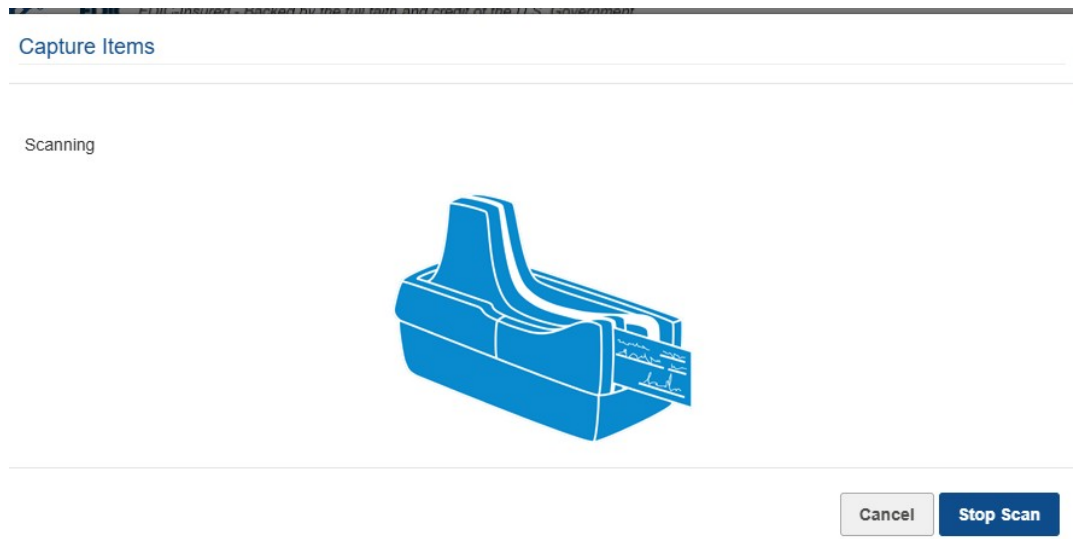
Amount	Sequence	Routing Number	Account	Serial	
					<input type="checkbox"/>

⋮

Selecting the Capture button connects the scanner and opens a Capture Items window, enabling you to view interactions between the scanner and the software. This includes messages like the following:

- Initializing Device
- Scanning
- Capturing Item #
- Any error messages

After pressing the **Capture** button load any checks into your scanner. Once you have completed scanning, you may select the **Stop Scan** button.



Once the deposit has been submitted you will receive a message confirming submission. You may choose to select the receipt. This is the same Receipt Detail report you can print from the Reports page.

Capture Items Correct Items Balance Deposit **Review Deposit**

✔ The deposit was submitted successfully!

Merchant Capture Deposit Ticket

Account Number: 789456
Date: 02/11/2025 01:11:42 PM
Amount: \$ 868.70

C4111705102 100450454 700000000000

Deposit Information

Location	L1 Main
Item Count	3
Date	2/11/2025 1:11:42 pm
Tracking Number	M007198792
Account	Eagle Testing
Control Total	\$868.70

[Receipt](#)

Reporting

Reporting is available depending upon your user role within the system. Reports can be saved or printed. Retention for reporting is one year.

- To access the Reports page, select **Reports > Create Reports**
- The left side of the page provides you with fields for generating a report. You may select the type of report you want with the Report filter icon, pick the report you want to generate, provide the search criteria, and select **Create**. This will generate a PDF to either print or save.

Report Criteria

Report

All Deposits Detail

Start Date
5/25/2022

End Date
5/25/2022

Location
All

Account
All

Include custom fields

[Cancel](#) [Create](#)

RDC Reports Available

Report content may vary by report based upon the assigned user roles, but all will include the creation date and the user name.

All Deposits Detail	List of all deposits made during specified range, for the specified locations and accounts.
Deposit Detail	Provides details of a selected deposit, such as sequence, serial number, account number, amount, etc.
Deposit Summary	Provides summary of deposits made during a specified range. Includes time, location, deposit status and user who submitted deposit.
Deposit Summary by Location	Provides a summary of deposits made during a specified range for a single account, or all accounts, grouped by location. Includes timestamp, deposit status, and user who submitted deposit.
Image Report	Provides details and images for a selected deposit (on a selected date).
Location Summary	Provides detailed summary of all deposits made during specified range for the specified locations and accounts, grouped and summarized by location.
Receipt Detail	Provides detailed information about a specific deposit made on a specific date. Includes date, deposit status, location, account number, tracking number, user who submitted deposit
User Summary	Provides summary information and deposits made by users during a specified time frame, for the specified locations and accounts, grouped and summarized by user.

Researching Deposits

The Research page enables you to search for previously made deposits, using search criteria you define or saved queries. Availability of this page is dependent upon your user role within the system.

To access the Research page, select **Research** from the navigation bar.

- The left pane provides you with fields for searching, options for configuring how content is exported, and the menu options for managing saved queries.
- The lower right pane provides a list of items that match your search criteria and options for working with those results.
- The upper right pane shows you the image for items you select from the list.

Deposit Posting Schedule

RDC Files are processed hourly from 9 a.m. to 6 p.m. CST each business day Monday-Friday, excluding holidays. Deposits submitted after 6 p.m. will not be reflected until the next business day.

Once a deposit has been processed, the deposit cannot be deleted.

Assistance

Please contact Remote Deposit Capture support at 281-269-7165 or by email at remote.capture@prosperitybankusa.com for assistance M-F, 8-5 CST.