

# Remote Deposit Scanner Installation

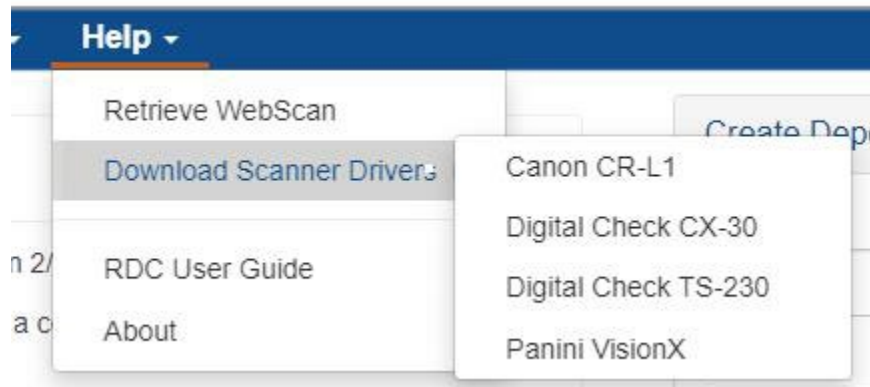
## (Digital Check Scanners)

### Introduction

WebScan is a software solution used by web applications to interface with USB based scanners. This manual is intended for those who have the responsibility of setting up scanners and managing WebScan for your company.

### Scanner Driver Installation

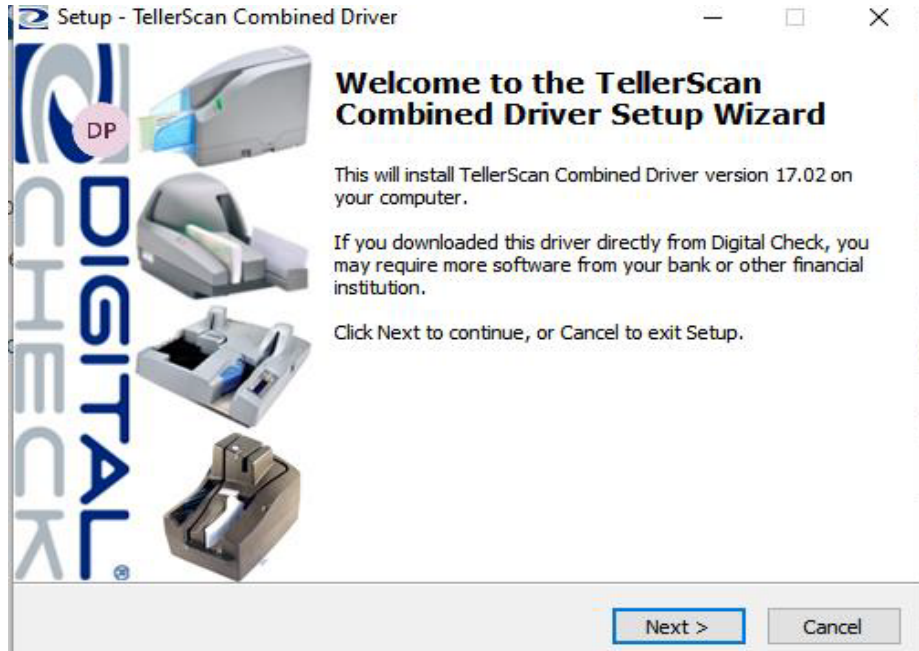
Once logged into Prosperity Remote Deposit Capture, ensure your scanner is unplugged from your computer, then navigate to the top blue banner and hover over **Help**. Select **Download Scanner Drivers**. From that dropdown you will select the scanner type that you have.



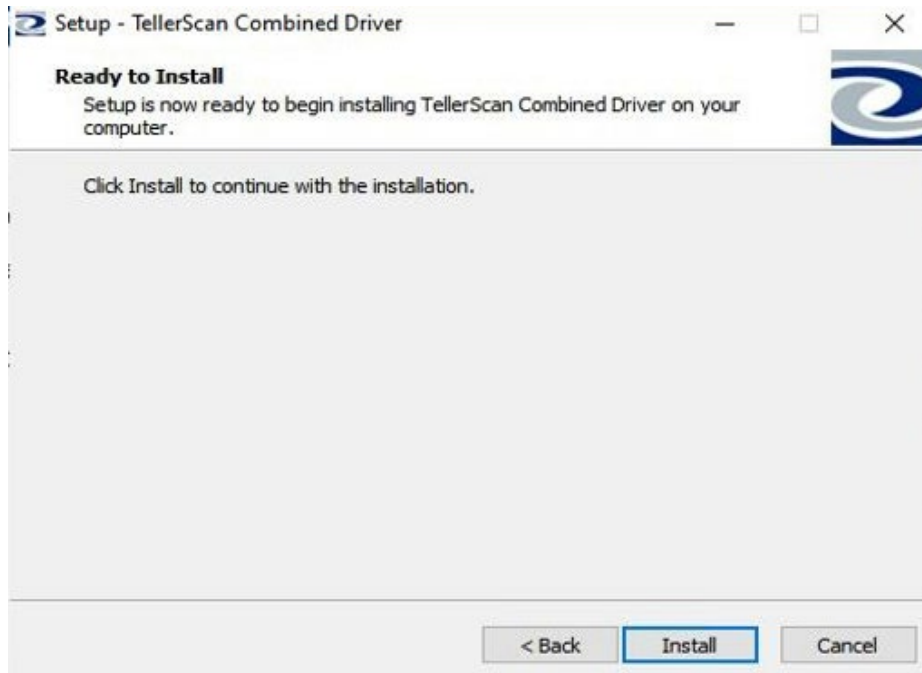
A download will automatically prompt in the top right-hand corner of your web browser. Click on it to Open File.



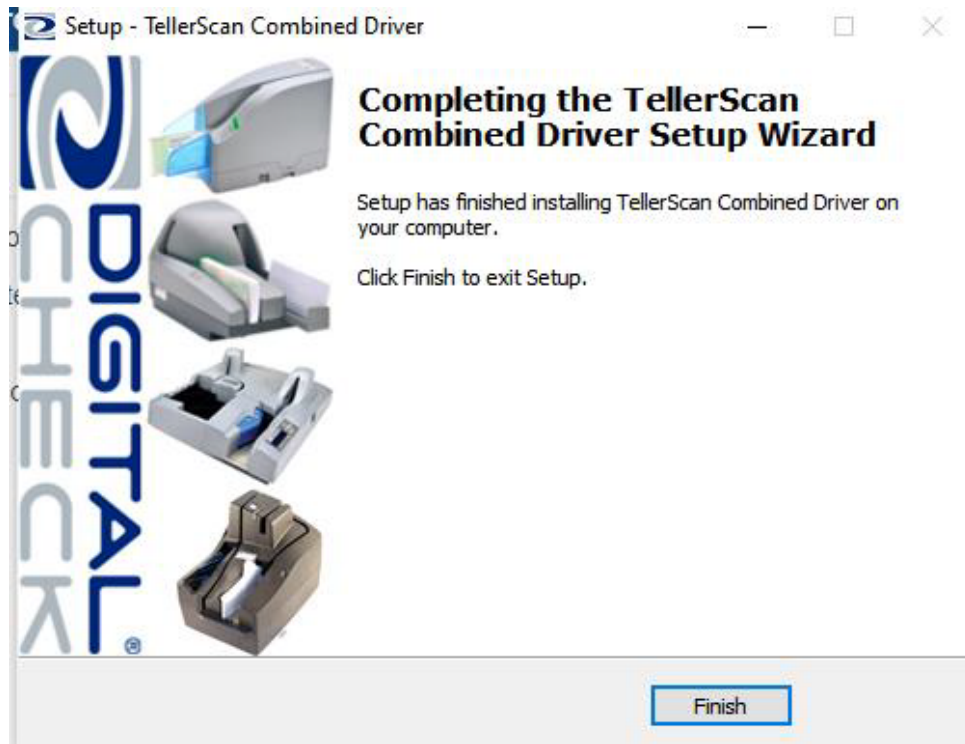
The following pop-up screen will appear, select **Next**.



After selecting, another pop-up screen will appear. Select **Install**.

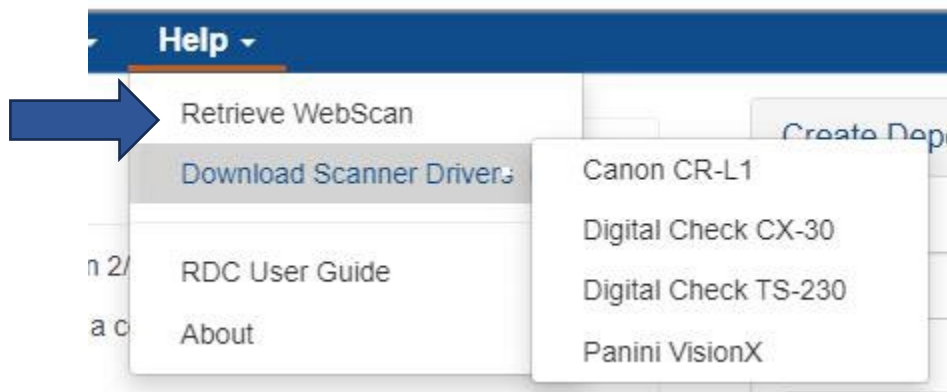


This will begin installation, once installed you will have an option to select **Finish**.

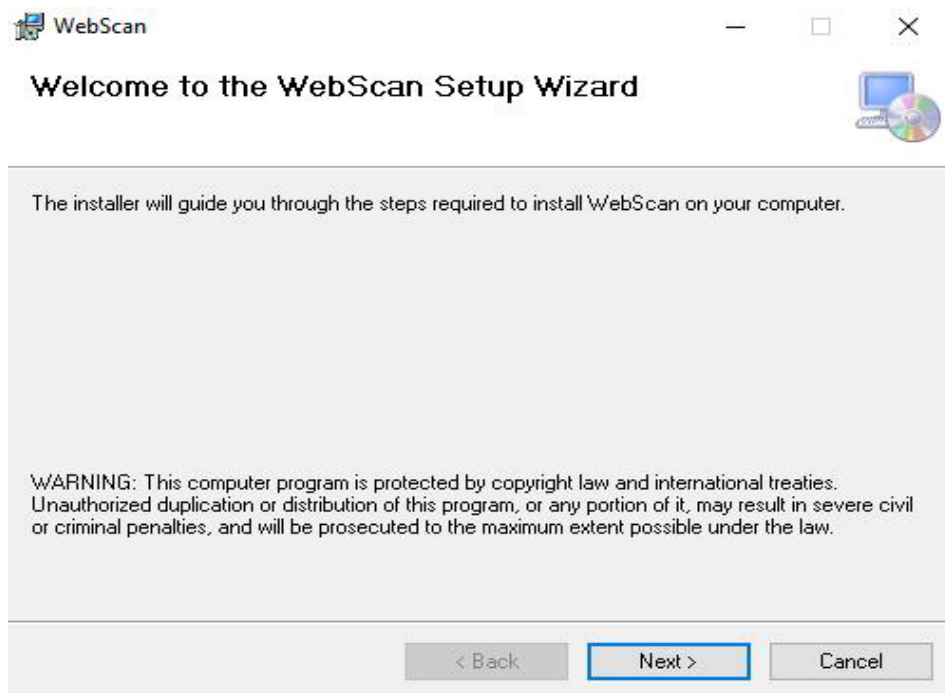


## Webscan Installation

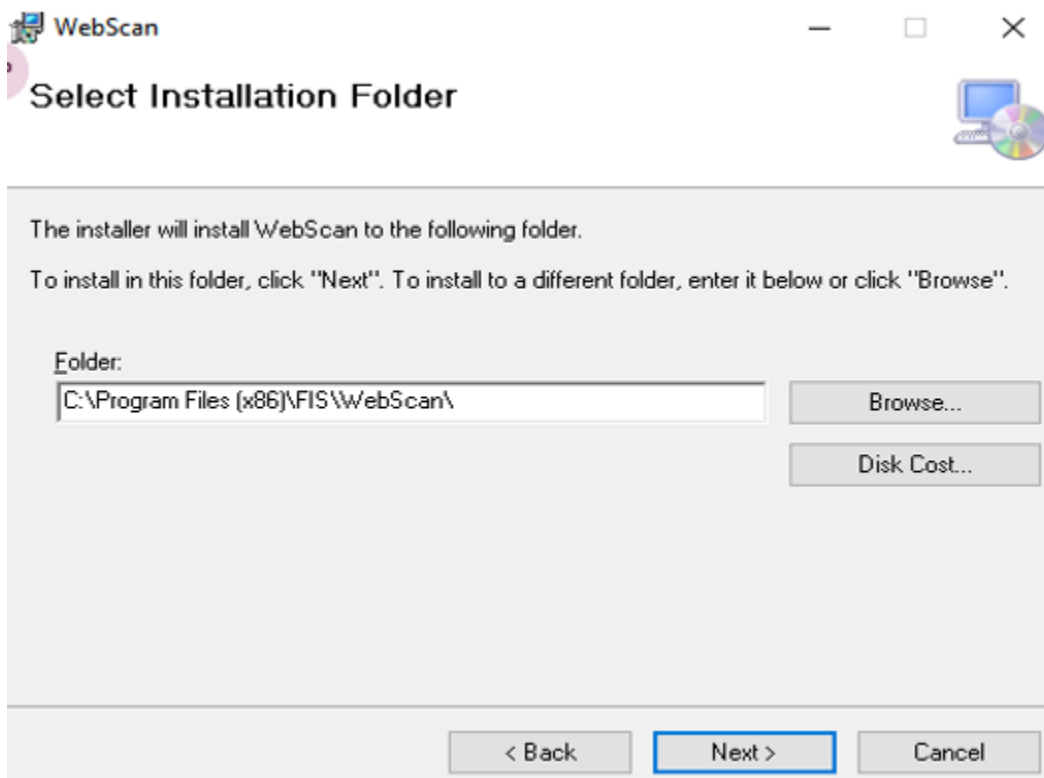
Navigate back to the top blue bar in Prosperity Remote Deposit Capture and hover over **Help** again. This time you will select **Retrieve Webscan**.



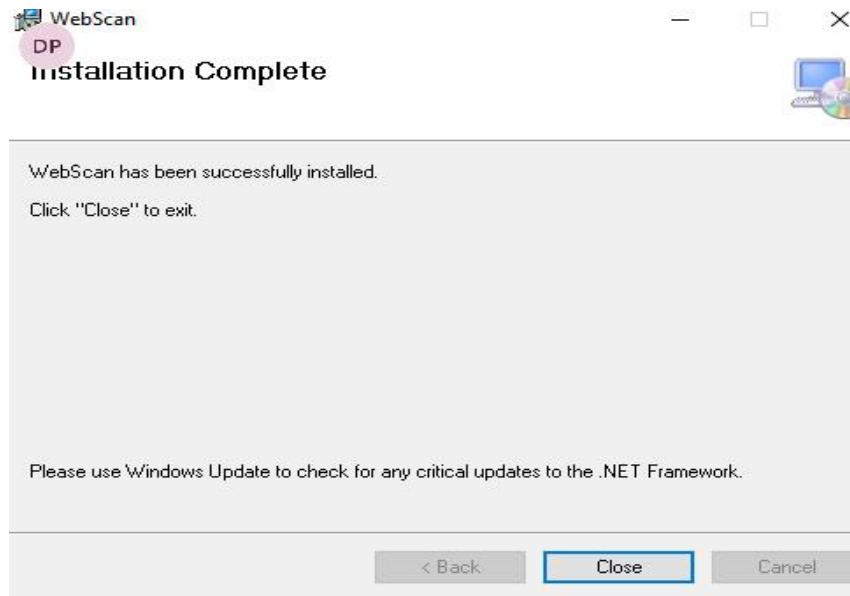
A pop-up window will appear where you will be prompted to select **Next**.



The pop-up screen will appear below. This process will automatically designate a folder to download Webscan. Select **Next**.



WebScan will automatically begin the installation. Once complete, select **Close**.



This completes installation for both Scanner Drivers and WebScan.

You can now connect your scanner back to the computer via USB and proceed to Capture deposits.

## Supported Systems and Browsers

### **Supported Operating Systems:**

Apple macOS 12 Monterey or newer

Microsoft Windows 8.1

Microsoft Windows 10

Microsoft Windows 11

### **Supported Browsers:**

Microsoft Edge

Apple Safari (except on Windows)

## Assistance

Please call Prosperity Bank Remote Deposit Capture at (281)-269-7165 or email [remote.capture@prosperitybankusa.com](mailto:remote.capture@prosperitybankusa.com).