

Your DEPOSIT ACCOUNT

Privacy

Terms and Conditions

Notice of Negative Information

Electronic Transfers

Funds Availability

Substitute Checks

Truth in Savings



**PROSPERITY
BANK**

MEMBER FDIC



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FACTS

WHAT DOES PROSPERITY BANK DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and account balances
- Payment History and transaction or loss history
- Checking account information and account transactions

When you are *no longer* our customer, we may continue to share your information as described in this notice.

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Prosperity Bank chooses to share; and whether you can limit this sharing.

Reasons financial companies can share your personal information	Does Prosperity Bank share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes— information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes— information about your creditworthiness	No	We don't share
For our affiliates to market to you	No	We don't share
For nonaffiliates to market to you	No	We don't share

Questions?

Call 1-800-531-1401 or visit www.prosperitybankusa.com

What we do

<p>How does Prosperity Bank protect my personal information?</p>	<p>To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.</p>
<p>How does Prosperity Bank collect my personal information?</p>	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> • Open an account or deposit money • Apply for a loan or give us your income information • Give us your contact information <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>
<p>Why can't I limit all sharing?</p>	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> • Sharing for affiliates' everyday business purposes—information about your creditworthiness • Affiliates from using your information to market to you • Sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.</p>

Definitions

<p>Affiliates</p>	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> • <i>Prosperity Bank does not share with our affiliates</i>
<p>Nonaffiliates</p>	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> • <i>Prosperity Bank does not share with nonaffiliates for marketing purposes</i>
<p>Joint marketing</p>	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> • <i>Our joint marketing partner is another financial institution that executes securities transactions for our customers</i>

Other important information

Prosperity Bank® is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against Prosperity Bank® should contact the Texas Department of Banking through the means indicated below.

In Person or by U.S. Mail: Texas Department of Banking
 2601 North Lamar Boulevard, Suite 300
 Austin, Texas 78705-4294

By Telephone: 1-877/276-5554 (toll free)

By Fax: 1-512/475-1313

By Email: consumer.complaints@dob.texas.gov

Via the Internet Website: www.dob.texas.gov

California Residents: In accordance with California law, Prosperity Bank will not share personal information we collect about California Residents with companies outside of Prosperity Bank, except as permitted by law, such as legal processes, as required to service your account or unless you provide us with express consent to do so.

TERMS AND CONDITIONS OF YOUR ACCOUNT

Online Account Opening - In the event Applicant is submitting this Application for an Account or providing any information in connection with this Application on behalf of a Co-Applicant, Applicant represents and warrants that Co-Applicant fully intends to request the Account jointly with Applicant, that Co-Applicant agrees that Applicant can submit the Application on Co-Applicant's behalf, and that all information provided in connection with this Application on behalf of Co-Applicant is accurate and provided with Co-Applicant's consent. Applicant agrees to indemnify, defend, and hold harmless Prosperity and its service providers, employees and agents from and against any and all claims, liabilities, costs or expenses (including without limitation reasonable attorneys' fees) resulting directly or indirectly from, or arising in connection with Applicant's breach of the foregoing representation and warranty.

IMPORTANT INFORMATION ABOUT PROCEDURES FOR OPENING A NEW ACCOUNT - To help the government fight the funding of terrorism and money laundering activities, federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account.

What this means for you: When you open an account, we will ask for your name, address, date of birth, and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying documents.

AGREEMENT - This document, along with any other documents we give you pertaining to your account(s), is a contract (also referred to as "this agreement") that establishes rules which control your account(s) with us. Please read this carefully and retain it for future reference. If you sign the signature card or open or continue to use the account, you agree to these rules.

This agreement is subject to applicable federal laws, the applicable laws of the state of the Banking Center in which your account is located and other applicable rules such as the operating letters of the Federal Reserve Banks and payment processing system rules (except to the extent that this agreement can and does vary such rules or laws). The body of state and federal law that governs our relationship with you, however, is too large and complex to be reproduced here. The purpose of this agreement is to:

- (1) summarize some laws that apply to common transactions;
- (2) establish rules to cover transactions or events which the law does not regulate;
- (3) establish rules for certain transactions or events which the law regulates but permits variation by agreement; and
- (4) give you disclosures of some of our policies to which you may be entitled or in which you may be interested.

If any provision of this agreement is found to be unenforceable according to its terms, all remaining provisions will continue in full force and effect. We may permit some variations from our standard agreement, but we must agree to any variation in writing either on the signature card for your account or in some other document. Nothing in this agreement is intended to vary our duty to act in good faith and with ordinary care when required by law.

As used in this agreement the words "we," "our," and "us" mean the financial institution and the words "you" and "your" mean the account holder(s) and anyone else with the authority to deposit, withdraw, or exercise control over the funds in the account. However, this agreement does not intend, and the terms "you" and "your" should not be interpreted, to expand an individual's responsibility for an organization's liability. If this account is owned by a corporation, partnership or other organization, individual liability is determined by the laws generally applicable to that type of organization. The headings in this agreement are for convenience or reference only and will not govern the interpretation of the provisions. Unless it would be inconsistent to do so, words and phrases used in this agreement should be construed so the singular includes the plural and the plural includes the singular.

Throughout this document, when a provision is identified as being applicable to a certain state (for example, "in Texas"), it means that the provision is only applicable if your account is held at a Banking Center located in that particular state. Any provision which is not described as applying to a particular state, applies to your account.

In Texas, "Party" means a person who, by the terms of an account, has a present right, subject to request, to payment from the account other than as a beneficiary or agent.

LIABILITY - You agree, for yourself (and the person or entity you represent if you sign as a representative of another) to the terms of this account and the schedule of charges. You authorize us to deduct these charges, without notice to you, directly from the account balance as accrued. You will pay any additional reasonable charges for services you request which are not covered by this agreement.

Each of you also agrees to be jointly and severally (individually) liable for any account shortage resulting from charges or overdrafts, whether caused by you or another with access to this account. This liability is due immediately, and we can deduct any amounts deposited into the account and apply those amounts to the shortage. You have no right to defer payment of this liability, and you are liable regardless of whether you signed the item or benefited from the charge or overdraft.

You will be liable for our costs as well as for our reasonable attorneys' fees, to the extent permitted by law, whether incurred as a result of collection or in any other dispute involving your account. This includes, but is not limited to, disputes between you and another joint owner; you and an authorized signer or similar party; or a third party claiming an interest in your account. This also includes any action that you or a third party takes regarding the account that causes us, in good faith, to seek the advice of an attorney, whether or not we become involved in the dispute. All costs and

attorneys' fees can be deducted from your account when they are incurred, without notice to you.

DEPOSITS - We will give only provisional credit until collection is final for any items, other than cash, we accept for deposit (including items drawn "on us"). Before settlement of any item becomes final, we act only as your agent, regardless of the form of indorsement or lack of indorsement on the item and even though we provide you provisional credit for the item. We may reverse any provisional credit for items that are lost, stolen, or returned. Unless prohibited by law, we also reserve the right to charge back to your account the amount of any item deposited to your account or cashed for you which was initially paid by the payor bank and which is later returned to us due to an allegedly forged, unauthorized or missing indorsement, claim of alteration, encoding error, counterfeit cashier's check or other problem which in our judgment justifies reversal of credit. You authorize us to attempt to collect previously returned items without giving you notice, and in attempting to collect we may permit the payor bank to hold an item beyond the midnight deadline. Actual credit for deposits of, or payable in, foreign currency will be at the exchange rate in effect on final collection in U.S. dollars. We are not responsible for transactions by mail or outside depository until we actually record them. We will treat and record all transactions received after our "daily cut-off time" on a business day we are open, or received on a day we are not open for business, as if initiated on the next business day that we are open. At our option, we may take an item for collection rather than for deposit. If we accept a third-party check or draft for deposit, we may require any third-party indorsers to verify or guarantee their indorsements, or indorse in our presence.

WITHDRAWALS -

Important terms for accounts where more than one person can withdraw - Unless clearly indicated otherwise on the account records, any of you, acting alone, who signs to open the account or has authority to make withdrawals may withdraw or transfer all or any part of the account balance at any time. Each of you (until we receive written notice to the contrary) authorizes each other person who signs or has authority to make withdrawals to indorse any item payable to you or your order for deposit to this account or any other transaction with us.

Postdated checks - A postdated check is one which bears a date later than the date on which the check is written. We may properly pay and charge your account for a postdated check even though payment was made before the date of the check, unless we have received written notice of the postdating in time to have a reasonable opportunity to act. Because we process checks mechanically, your notice will not be effective and we will not be liable for failing to honor your notice unless it precisely identifies the number, date, amount and payee of the item.

Checks and withdrawal rules - If you do not purchase your check blanks from us, you must be certain that we approve the check blanks you purchase. We may refuse any withdrawal or transfer request which you attempt on forms not approved by us or by any method we do not specifically permit. We may refuse any withdrawal or transfer request which is greater in number than the frequency permitted by our policy, or which is for an amount greater or less than any withdrawal limitations. We will use the date the transaction is completed by us (as opposed to the date you initiate it) to apply any frequency limitations. In addition, we may place limitations on the account until your identity is verified.

Even if we honor a nonconforming request, we are not required to do so later. If you violate the stated transaction limitations (if any), in our discretion we may close your account or reclassify your account as another type of account. If we reclassify your account, your account will be subject to the fees and earnings rules of the new account classification.

If we are presented with an item drawn against your account that would be a "substitute check," as defined by law, but for an error or defect in the item introduced in the substitute check creation process, you agree that we may pay such item.

Cash withdrawals - We recommend you take care when making large cash withdrawals because carrying large amounts of cash may pose a danger to your personal safety. As an alternative to making a large cash withdrawal, you may want to consider a cashier's check or similar instrument. You assume full responsibility of any loss in the event the cash you withdraw is lost, stolen, or destroyed. You agree to hold us harmless from any loss you incur as a result of your decision to withdraw funds in the form of cash.

Multiple signatures, electronic check conversion, and similar transactions - An electronic check conversion transaction is a transaction where a check or similar item is converted into an electronic fund transfer as defined in the Electronic Fund Transfers regulation. In these types of transactions the check or similar item is either removed from circulation (truncated) or given back to you. As a result, we have no opportunity to review the signatures or otherwise examine the original check or item. You agree that, as to these or any items as to which we have no opportunity to examine the signatures, you waive any requirement of multiple signatures.

Notice of withdrawal - We reserve the right to require not less than 7 days' notice in writing before each withdrawal from an interest-bearing account, other than a time deposit or demand deposit, or from any other savings deposit as defined by Regulation D. (The law requires us to reserve this right, but it is not our general policy to use it.) Withdrawals from a time account prior to maturity or prior to any notice period may be restricted and may be subject to penalty. See your separately provided notice of penalty for early withdrawal.

YOUR DUTY TO EXAMINE YOUR STATEMENT - For all non-consumer accounts and consumer account issues not governed by specific regulatory requirements such as those of the Federal Reserve Board's Regulation E, your duty to examine your statement includes an examination for any unauthorized Automated Clearing House ("ACH") transactions or unauthorized wire transfer transactions, whether into or from

your Account(s). You must report to us these and any other unauthorized transactions within the time frames described in the Terms and Conditions for reporting errors in your statements.

LIMITATION OF LIABILITY - Neither you nor we are liable to the other for indirect, consequential, special, incidental, or punitive damages of any kind or nature whatsoever (including without limitation lost profits, lost revenues, lost savings, lost opportunity or harm to business), whether or not foreseeable, whether or not the party had or should have had any knowledge, actual or constructive, that such damages might be incurred, and regardless of the form of action, nature of the claim asserted or the frustration of either party's purpose.

The provisions of this Account Agreement will survive the closing of the Account(s).

UNDERSTANDING AND AVOIDING OVERDRAFT AND INSUFFICIENT FUNDS FEES -

Generally - The information in this section is being provided to help you understand what happens if your account is overdrawn. Understanding the concepts of overdrafts and insufficient funds is important and can help you avoid being assessed fees or charges. Insufficient funds and nonsufficient funds (sometimes referred to as "NSF") are synonymous terms and refer to an account that lacks the necessary balance to cover a transaction. This section also provides contractual terms relating to overdrafts and NSF transactions.

We process transactions on a real-time basis throughout the business day. This means that debit items (such as checks, ACH payments, debit card transactions, and other withdrawals) may be presented for payment at any time during the day, as they are received by us. **You must have sufficient available funds in your account at the time a transaction is presented for payment.** If an item is presented for payment and your account does not have enough funds to cover the full amount of the transaction at that time, the item may be returned unpaid, and you may be charged an Insufficient Funds Fee, even if a deposit or transfer is made later the same day. The timing of when transactions are received and processed can vary.

An overdrawn account will typically result in you being charged an Overdraft Fee or an Insufficient Funds Fee. An Overdraft Fee is charged when there is not enough money in your account to pay for a transaction, but we pay (or cover) the transaction up to the limit established under the consumer Advantage Overdraft protection program. With an insufficient funds transaction, there is not enough money in your account to pay the transaction presented against your account or the transaction exceeds the limit established under the consumer *Advantage Overdraft* protection program (if enrolled). We may cover the NSF transaction on a discretionary basis or may not cover the NSF transaction. If we do not cover a transaction, it is rejected and the item or requested payment is returned (see Discretionary Overdraft Payments section). In any of these situations, we can charge you a fee.

Determining your available balance - We use the "available balance" method to determine whether your account is overdrawn, that is, whether there is enough money in your account to pay for a transaction. Importantly, your account balance may not be the same as your "available" balance.

Your account balance only includes transactions that have settled up to that point in time, that is, transactions (deposits and payments) that have posted to your account. The account balance does not include outstanding transactions (such as checks that have not yet cleared and electronic transactions that have been authorized but which are still pending). The balance on your periodic statement is the balance for your account as of the statement date.

As the name implies, your available balance is calculated based on the money "available" in your account to make payments. In other words, the available balance takes transactions that have been authorized but not yet settled and adds or subtracts them from the account balance. In addition, when calculating your available balance, any "holds" placed on deposits are also subtracted from your account balance. For more information on how holds placed on funds in your account can impact your available balance, see the subsection titled "A temporary debit authorization hold affects your available balance." Transactions made after a business day cut-off time will not be processed and settled to your account until we receive the settlement transaction. The cut-off times below generally apply:

Deposits, payments or transfers	Banking Center closing time – varies in Banking Center by location
Customer Service Center transfers	Customer Service Center closing time – hours vary
ACH credits or debits	Settled on effective transaction date
Incoming wire transfers.....	5:00 PM CT
Outgoing wire transfers - Domestic	4:00 PM CT
Outgoing wire transfers - Tax Payment	1:30 PM CT
Outgoing wire transfers - International	
Consumer	3:30 PM CT
Business (Banking Center Originated)	4:00 PM CT
Outgoing wire transfers – Treasury Center	
US dollar	5:00 PM CT
Foreign Currency	4:30 PM CT
Debit card transactions	
(including refunds, cash apps, ATM withdrawals)	5:00 PM CT
ATM deposits	5:00 PM CT
Mobile deposits.....	6:00 PM CT

Remote Deposit Capture	6:00 PM CT
Internet/Mobile Banking transfers between	
Prosperity Bank accounts	8:00 PM CT
Fastlane (IVR) phone transfers between	
Prosperity Bank accounts.....	8:00 PM CT
Real-time Zelle credits	8:00 PM CT

Cut-off times are subject to change. Current cut-off information may be obtained upon request by calling our Customer Service Center at (800) 531-1401 or by visiting any Banking Center.

Discretionary Overdraft Payments - We may pay overdrafts on your accounts at our discretion. If you write a check or initiate another form of payment that will overdraw your account if paid, we will either (a) pay the overdraft or (b) return the item or debit unpaid for insufficient funds (see Insufficient Funds Fees/Multiple Presentment below). In either case, you will be charged an Insufficient Funds Fee according to our Schedule of Fees. For consumer accounts, we will not charge fees for overdrafts caused by ATM withdrawals or one-time (sometimes referred to as "everyday") debit card transactions if you have not opted-in to the Advantage Overdraft protection program specifically for ATM/debit cards. We pay overdrafts at our discretion, which means we do not guarantee that we will always pay or authorize any type of transaction. The fact that we may pay one or more items creating overdrafts does not obligate us to do so in the future. So, you CANNOT rely on us to pay overdrafts on your account regardless of how frequently or under what circumstances we have paid overdrafts on your account in the past. We can change our practice of paying, or not paying, discretionary overdrafts on your account without notice to you. You agree that we may charge fees for overdrafts. We may use subsequent deposits, including deposits of social security or other government benefits, to cover such overdrafts and related fees.

Categories of Transactions. The categories of transactions for which an Overdraft Fee or Insufficient Funds Fee may be imposed are those by any of the following means: check, draft, or similar order; in-person withdrawal; ATM withdrawal; ACH transactions; or other electronic means. For consumer accounts, we will not pay ATM and one-time debit card transactions at our discretion unless you opt-in to the Advantage Overdraft protection program from an eligible account.

Your Responsibilities for Overdrafts. If you have an overdraft of your account, you must immediately deposit enough money into your account to pay both the overdraft amount and the fee(s) we charge.

Circumstances That May Affect Whether We Pay. The circumstances under which we pay an item or transaction that would overdraw your account are entirely within our discretion, and we have the right not to pay any overdraft item or transaction.

Less Costly Alternatives. Insufficient Funds and/or Overdraft Fees can add up quickly, especially if multiple overdraft items clear the same day. Accordingly, we discourage the intentional and routine writing of checks or initiating of electronic funds transfers or other transactions that will overdraw your account if paid. If more than occasional and inadvertent use of discretionary overdraft payments or the Advantage Overdraft protection program is anticipated, we believe you should consider less costly alternatives such as linked accounts or obtaining a line of credit to avoid overdrawing your account. Under a linked account, your checking account would be connected to another account, such as a savings account, so as to automatically transfer funds from the other account to the checking account as needed to avoid overdrafts.

To note, when you have an account linked to another account for overdraft protection, the two accounts are considered together when we review items presented for payment. This means that:

- An item presented directly to the covering linked account may appear to have enough funds if that account is reviewed independently. However, because the covering linked account is also responsible for funding items presented on the protected linked account, we must combine both balances and all incoming items when making payment decisions. This occurs because the corresponding negative balance of the protected account is held against the balance of the covering linked account to cover the shortfall.
- If the combined balance of both accounts is not sufficient to cover all items presented, one or more items (including items drawn on the covering account) may cause an overdraft or may be returned for insufficient funds.

Under an overdraft line of credit, you would automatically borrow funds on the line of credit and have them transferred to your checking account as needed to avoid overdrafts. As an overdraft line of credit is a loan, it is subject to credit approval. We encourage you to inquire about the alternatives we offer. A line of credit or a linked account can be cheaper than Insufficient Funds and Overdraft Fees.

Insufficient Funds Fees/Multiple Presentment - If an item drafted by you (such as a check) or a transaction you set up (such as a preauthorized transfer) is presented for payment in an amount that is more than the amount of money available in your account, and we decide not to pay the item or transaction, you agree that we can charge you an Insufficient Funds Fee for returning the insufficient funds item or transaction. Be aware that such an item or transaction may be presented multiple times, such as when a merchant or payee re-presents a check or ACH transaction on more than one occasion after the initial unpaid transaction was declined. We do not monitor or control the number of times a merchant or payee presents an item or transaction for payment. You agree that we may charge you an Insufficient Funds Fee each time an item or transaction is presented if the amount of money available in your

account is not sufficient to cover the payment, regardless of the number of times the item or transaction is presented.

Fees - (Refer to the Current Schedule of Fees)

We charge an Insufficient Funds Fee for each presentation of an insufficient funds item or transaction regardless if the item is paid or not paid (consumer and business accounts).

For consumer accounts enrolled in the Advantage Overdraft protection program, we charge an Overdraft Fee each time an item or transaction is paid under the overdraft program.

A maximum of five Insufficient Funds Fees and/or Overdraft Fees (on a combined basis) will be assessed per account per day. Additionally, we charge a Negative Balance Fee. The Fee will be assessed each time your account balance remains overdrawn by more than \$20.00 for 14 consecutive calendar days.

See the separate form entitled "What You Need to Know about Overdrafts and Overdraft Fees" for more information.

Payment types - Some, but not necessarily all, of the ways you can access the funds in your account include debit card or ATM transactions, ACH transactions, in-person transactions, and check, draft or similar transactions. All these payment types can use different processing systems and some may take more or less time to post. This information is important for a number of reasons. For example, keeping track of the checks you write and the timing of the preauthorized payments you set up will help you to know what other transactions might still post against your account.

Payment order of items - The order in which items are paid is important if there is not enough money in your account to pay all of the items or transactions that are presented. The payment order can affect the number of items or transactions overdrawn or returned unpaid due to insufficient funds and the amount of the fees you may have to pay. To assist you in managing your account, we provide you with the following information regarding how we process those items. We encourage you to make careful records and practice good account management. This will help you to avoid items or transactions without sufficient funds and potentially incurring the resulting fees. When processing items drawn on your account, our policy is to pay items or transactions in the order received.

Processing of Transactions - The order in which we receive and process payments may not be the order in which the item or transaction occurred. The order in which items or transactions are received and processed by us can affect the total amount of fees that you are charged.

Important information regarding "decoupled" cards - Decoupled debit cards are debit cards offered or issued by an institution or merchant other than us. As part of the issuing process, you provide the decoupled debit card issuer with the information it needs to link the decoupled debit card to your account with us. Once this is done, you can typically use the decoupled debit card as you would any other debit card. Importantly, however, while transactions initiated with these decoupled debit cards may originate as debit card transactions paid by the card issuer, we receive and process them as ACH transactions. Additionally, you need to refer to your agreement with the decoupled debit card issuer to understand the terms of use for that card. Thus, when our documentation refers to "debit cards," "everyday debit card transactions," or "one-time debit card transactions," we are referring to debit cards issued by us, not decoupled debit cards issued by other institutions or merchants. Different payment types can use different processing systems and some may take more or less time to post. Knowing which card you are using and how the transaction is processed can help you manage your finances, including helping you to avoid Overdraft or Insufficient Funds Fees.

Balance information - Keeping track of your balance is important. You can review your balance in a number of ways including reviewing your periodic statement, reviewing your balance online, or coming into one of our Banking Centers.

Funds availability - Knowing when funds you deposit will be made available for withdrawal is another important concept that can help you avoid being assessed fees. Please see our funds availability policy disclosure (generally titled, "Your Ability to Withdraw Funds") for information on when different types of deposits will be made available for withdrawal. For those accounts to which our funds availability policy disclosure does not apply, you can ask us when you make a deposit when those funds will be available for withdrawal. An item may be returned after the funds from the deposit of that item are made available for withdrawal. In that case, we will reverse the credit of the item. We may determine the amount of available funds in your account for the purpose of deciding whether to return an item for insufficient funds at any time between the times we receive the item and when we return the item or send a notice in lieu of return. We need only make one determination, but if we choose to make a subsequent determination, the account balance at the subsequent time will determine whether there are insufficient available funds.

A temporary debit authorization hold affects your available balance - On debit card transactions, merchants may request a temporary hold on your account for a specified sum of money when the merchant does not know the exact amount of the purchase at the time the card is authorized. The amount of the temporary hold may be more than the actual amount of your purchase. Some common transactions where this occurs involve purchases of gasoline, hotel rooms, or meals at restaurants. When this happens, our processing system cannot determine that the amount of the hold exceeds the actual amount of your purchase. This temporary hold, and the amount charged to your account, will eventually be adjusted to the actual amount of your purchase, but it could be three business days, or even longer in some cases, before the adjustment is made. Until the adjustment is made, the amount of funds in your account available for other transactions will be reduced by the amount of the temporary hold. If one or more transactions are presented for payment in an amount

greater than the funds left after the deduction of the temporary hold amount, you will be charged an Insufficient Funds or Overdraft Fee, which may result in multiple fees. You will be charged the fee(s) even if you would have had sufficient funds in your account if the amount of the hold had been equal to the actual amount of your purchase.

In Texas, UNIFORM SINGLE-PARTY OR MULTIPLE-PARTY ACCOUNT SELECTION FORM NOTICE - The type of account you select may determine how property passes on your death. Your will may not control the disposition of funds held in some of the following accounts. You may choose to designate one or more convenience signers on an account, even if the account is not a convenience account. A designated convenience signer may make transactions on your behalf during your lifetime, but does not own the account during your lifetime. The designated convenience signer owns the account on your death only if the convenience signer is also designated as a P.O.D. payee or trust account beneficiary.

SINGLE-PARTY ACCOUNT WITHOUT "P.O.D." (PAYABLE ON DEATH) DESIGNATION - The party to the account owns the account. On the death of the party, ownership of the account passes as a part of the party's estate under the party's will or by intestacy.

SINGLE-PARTY ACCOUNT WITH "P.O.D." (PAYABLE ON DEATH) DESIGNATION - The party to the account owns the account. On the death of the party, ownership of the account passes to the P.O.D. beneficiaries of the account. The account is not a part of the party's estate.

MULTIPLE-PARTY ACCOUNT WITHOUT RIGHT OF SURVIVORSHIP - The parties to the account own the account in proportion to the parties' net contributions to the account. The financial institution may pay any sum in the account to a party at any time. On the death of a party, the party's ownership of the account passes as a part of the party's estate under the party's will or by intestacy.

MULTIPLE-PARTY ACCOUNT WITH RIGHT OF SURVIVORSHIP - The parties to the account own the account in proportion to the parties' net contributions to the account. The financial institution may pay any sum in the account to a party at any time. On the death of a party, the party's ownership of the account passes to the surviving parties.

MULTIPLE-PARTY ACCOUNT WITH RIGHT OF SURVIVORSHIP AND "P.O.D." (PAYABLE ON DEATH) DESIGNATION - The parties to the account own the account in proportion to the parties' net contributions to the account. The financial institution may pay any sum in the account to a party at any time. On the death of the last surviving party, the ownership of the account passes to the P.O.D. beneficiaries.

CONVENIENCE ACCOUNT - The parties to the account own the account. One or more convenience signers to the account may make account transactions for a party. A convenience signer does not own the account. On the death of the last surviving party, ownership of the account passes as a part of the last surviving party's estate under the last surviving party's will or by intestacy. The financial institution may pay funds in the account to a convenience signer before the financial institution receives notice of the death of the last surviving party. The payment to a convenience signer does not affect the parties' ownership of the account.

TRUST ACCOUNT - The parties named as trustees to the account own the account in proportion to the parties' net contributions to the account. A trustee may withdraw funds from the account. A beneficiary may not withdraw funds from the account before all trustees are deceased. On the death of the last surviving trustee, the ownership of the account passes to the beneficiary. The trust account is not a part of a trustee's estate and does not pass under the trustee's will or by intestacy, unless the trustee survives all of the beneficiaries and all other trustees.

In Oklahoma, OWNERSHIP OF ACCOUNT AND BENEFICIARY DESIGNATION - These rules apply to this account depending on the form of ownership and beneficiary designation, if any, specified on the account records. We reserve the right to refuse some forms of ownership and beneficiary designations on any or all of our accounts unless otherwise prohibited by law. We make no representations as to the appropriateness or effect of the ownership and beneficiary designations, except as they determine to whom we pay the account funds.

Individual Account - is an account in the name of one person.

Joint Account - With Survivorship (And Not As Tenants In Common) - is an account in the name of two or more persons. Each of you intend that when you die the balance in the account (subject to any previous pledge to which we have agreed) will belong to the survivor(s). If two or more of you survive, you will own the balance in the account as joint tenants with survivorship and not as tenants in common.

Joint Account - No Survivorship (As Tenants In Common) - This is owned by two or more persons, but none of you intend (merely by opening this account) to create any right of survivorship in any other person. We encourage you to agree and tell us in writing of the percentage of the deposit contributed by each of you. This information will not, however, affect the number of signatures necessary for withdrawal.

Revocable Trust or Pay-On-Death Account - If two or more of you create such an account, you own the account jointly with survivorship. Beneficiaries cannot withdraw unless all persons creating the account die.

- If only primary beneficiaries have been named on the account:
 - On the death of the last surviving account owner, the account is payable to the surviving beneficiaries. If two or more primary beneficiaries are named and survive the death of all persons creating the account, such primary beneficiaries will own this account in equal shares, without right of survivorship. If all primary beneficiaries die before the last surviving account owner dies, the account is payable to the estate of the last surviving account owner.

- If there is only one primary beneficiary on the account, an account owner may designate one or more contingent beneficiaries. If there is more than one primary beneficiary on the account, contingent beneficiaries shall not be allowed. If one or more contingent beneficiaries have been named on the account:

- On the death of the last surviving account owner, the account is payable to the primary beneficiary if living.
- On the death of the last surviving account owner, if the primary beneficiary is not living, the account is payable to the contingent beneficiaries who are alive at the time of the account owner's death in equal shares. No interest in the account will belong to either the primary beneficiary's estate or to the estate of any predeceased contingent beneficiary.
- On the death of the last surviving account owner, if neither the primary beneficiary nor any contingent beneficiary is living, the account is payable to the estate of the last surviving account owner.

The person(s) creating either of these account types reserves the right to: (1) change beneficiaries, (2) change account types, and (3) withdraw all or part of the account funds at any time. Distributions from pay-on-death (POD) accounts shall be consistent with 6 Okla. St. 901 for banks.

BUSINESS, ORGANIZATION AND ASSOCIATION ACCOUNTS - Earnings in the form of interest, dividends, or credits will be paid only on collected funds, unless otherwise provided by law or our policy. You represent that you have the authority to open and conduct business on this account on behalf of the entity. We may require the governing body of the entity opening the account to give us a separate authorization telling us who is authorized to act on its behalf. We will honor the authorization until we actually receive written notice of a change from the governing body of the entity.

In Texas, STOP PAYMENTS - The rules in this section cover stopping payment of items such as checks and drafts. Rules for stopping payment of other types of transfers of funds, such as consumer electronic fund transfers, may be established by law or our policy. If we have not disclosed these rules to you elsewhere, you may ask us about those rules.

We may accept an order to stop payment on any item from any one of you. You must make any stop-payment order in the manner required by law; it must be made in a dated, authenticated record that describes the item with certainty. (Generally, a "record" is information that is stored in such a way that it can be retrieved and can be heard or read and understood – you can ask us what type of stop-payment records you can give us.) We must receive it in time to give us a reasonable opportunity to act on it before our stop-payment cut-off time. Because the most effective way for us to execute a stop-payment order is by using an automated process, to be effective, your stop-payment order must precisely identify the number, date, and amount of the item, and the payee.

You may stop payment on any item drawn on your account whether you sign the item or not. Your stop-payment order is effective for six months. Your order will lapse after that time if you do not renew the order in writing before the end of the six-month period. We are not obligated to notify you when a stop-payment order expires.

If you stop payment on an item and we incur any damages or expenses because of the stop payment, you agree to indemnify us for those damages or expenses, including attorneys' fees. You assign to us all rights against the payee or any other holder of the item. You agree to cooperate with us in any legal actions that we may take against such persons. You should be aware that anyone holding the item may be entitled to enforce payment against you despite the stop-payment order.

Our stop-payment cut-off time is one hour after the opening of the next banking day after the banking day on which we receive the item. Additional limitations on our obligation to stop payment are provided by law (e.g., we paid the item in cash or we certified the item).

In Oklahoma, STOP PAYMENTS - The rules in this section cover stopping payment of items such as checks and drafts. Rules for stopping payment of other types of transfers of funds, such as consumer electronic fund transfers, may be established by law or our policy. If we have not disclosed these rules to you elsewhere, you may ask us about those rules.

We may accept an order to stop payment on any item from any one of you. You must make any stop-payment order in the manner required by law and we must receive it in time to give us a reasonable opportunity to act on it before our stop-payment cut-off time. Because the most effective way for us to execute a stop-payment order is by using an automated process, to be effective, your stop-payment order must precisely identify the number, date, and amount of the item, and the payee. You may stop payment on any item drawn on your account whether you sign the item or not. Your stop-payment order is effective for six months if it is given to us in writing or by another type of record. (Generally, a "record" is information that is stored in such a way that it can be retrieved and can be heard or read and understood – you can ask us what type of stop-payment records you can give us.) Your order will lapse after that time if you do not renew the order in writing before the end of the six-month period. If the original stop-payment order was oral your stop-payment order will lapse after 14 calendar days if it is not confirmed in writing or by another type of record within that time period. We are not obligated to notify you when a stop-payment order expires.

If you stop payment on an item and we incur any damages or expenses because of the stop payment, you agree to indemnify us for those damages or expenses, including attorneys' fees. You assign to us all rights against the payee or any other holder of the item. You agree to cooperate with us in any legal actions that we may take against such persons. You should be aware that anyone holding the item may be entitled to enforce payment against you despite the stop-payment order.

Our stop-payment cut-off time is one hour after the opening of the next banking day after the banking day on which we receive the item. Additional limitations on our obligation to stop payment are provided by law (e.g., we paid the item in cash or we certified the item).

TELEPHONE TRANSFERS - A telephone transfer of funds from this account to another account with us, if otherwise arranged for or permitted, may be made by the same persons and under the same conditions generally applicable to withdrawals made in writing. Limitations on the number of telephonic transfers from a savings account, if any, are described elsewhere.

AMENDMENTS AND TERMINATION - We may amend or delete any term of this agreement. We may also add new terms to this agreement. In addition, we may suspend, modify, convert, or terminate a service, convert this account to another account type, or close this account for any reason except as prohibited by law. For any of these types of changes, we will give you reasonable notice in writing by any reasonable method including by mail, by any electronic communication method to which you have agreed, on or with a periodic statement, or through any other method permitted by law. If we close the account, we will tender the account balance to you or your agent personally, by mail, or by another agreed upon method.

Reasonable notice depends on the circumstances, and in some cases, such as when we cannot verify your identity or we suspect fraud, it might be reasonable for us to give you notice after the change becomes effective. For instance, if we suspect fraudulent activity with respect to your account, and if we deem it appropriate under the circumstances and necessary to prevent further fraud, we might immediately freeze or close your account and then give you notice.

Unless otherwise indicated in the notice of change, if we have notified you of a change to your account, and you continue to have your account after the effective date of the change, you have accepted and agreed to the new or modified terms. You should review any change in terms notice carefully as the notice will provide important information of which you may need to be aware.

We reserve the right to waive any term of this agreement. However, such waiver shall not affect our right to enforce the term at a later date.

If you request that we close your account, you are responsible for leaving enough money in the account to cover any outstanding items or transactions to be paid from the account. Once any outstanding items or transactions are paid, we will close the account and tender the account balance, if any, to you or your agent personally, by mail, or by another agreed upon method.

Any items and transactions presented for payment after the account is closed may be dishonored. Any deposits we receive after the account is closed may be returned. We will not be liable for any damages for not honoring any such debits or deposits received after the account is closed.

Note: Rules governing changes in interest rates are provided separately in the Truth-in-Savings disclosure or in another document. In addition, for changes governed by a specific law or regulation, we will follow the specific timing and format notice requirements of those laws or regulations.

CORRECTION OF CLERICAL ERRORS - Unless otherwise prohibited by law, you agree, if determined necessary in our reasonable discretion, to allow us to correct clerical errors, such as obtaining your missing signature, on any account documents or disclosures that are part of our agreement with you. For errors on your periodic statement, please refer to the STATEMENTS section.

NOTICES - Any written notice you give us is effective when we actually receive it, and it must be given to us according to the specific delivery instructions provided elsewhere, if any. We must receive any notice in time to have a reasonable opportunity to act on it. If a notice is regarding a check or other item, you must give us sufficient information to be able to identify the check or item, including the precise check or item number, amount, date and payee. Notice we give you via the United States Mail is effective when it is deposited in the United States Mail with proper postage and addressed to your mailing address we currently have on file. Notice we give you through your email of record, or other electronic method to which you agreed, will be treated as delivered to you when sent. Notice to any of you is notice to all of you.

In Texas, STATEMENTS - Your duty to report unauthorized signatures (including forgeries and counterfeit checks) and alterations on checks and other items - You must examine your statement of account with "reasonable promptness." If you discover (or reasonably should have discovered) any unauthorized signatures (including forgeries and counterfeit checks) or alterations, you must promptly notify us of the relevant facts. As between you and us, if you fail to do either of these duties, you will have to either share the loss with us, or bear the loss entirely yourself (depending on whether we used ordinary care and, if not, whether we contributed to the loss). The loss could be not only with respect to items on the statement but other items with unauthorized signatures or alterations by the same wrongdoer.

You agree that the time you have to examine your statement and report to us will depend on the circumstances, but will not, in any circumstance, exceed a total of 30 days from when the statement is first sent or made available to you.

You further agree that if you fail to report any unauthorized signatures or alterations in your account within 60 days of when we first send or make the statement available, you cannot assert a claim against us on any items in that statement, and as between you and us the loss will be entirely yours. This 60-day limitation is without regard to whether we used ordinary care. The limitation in this paragraph is in addition to that contained in the first paragraph of this section.

Your duty to report other errors or problems - In addition to your duty to review your statements for unauthorized signatures and alterations, you agree to examine your statement with reasonable promptness for any other error or problem - such as an encoding error or an unexpected deposit amount. Also, if you receive or we make available either your items or images of your items, you must examine them for any unauthorized or missing indorsements or any other problems. You agree that the time you have to examine your statement and items and report to us will depend on the circumstances. However, this time period shall not exceed 60 days. Failure to examine your statement and items and report any errors to us within 60 days of when we first send or make the statement available precludes you from asserting a claim against us for any errors on items identified in that statement and as between you and us the loss will be entirely yours.

Errors relating to electronic fund transfers or substitute checks - For information on errors relating to electronic fund transfers (e.g., online, mobile, debit card or ATM transactions) refer to your Electronic Fund Transfers disclosure and the sections on consumer liability and error resolution. For information on errors relating to a substitute check you received, refer to your disclosure entitled Substitute Checks and Your Rights.

Duty to notify if statement not received - You agree to immediately notify us if you do not receive your statement by the date you normally expect to receive it. Not receiving your statement in a timely manner is a sign that there may be an issue with your account, such as possible fraud or identity theft. Absent a lack of ordinary care by us, a failure to receive your statement in a timely manner does not extend the time you have to conduct your review under this agreement.

In Oklahoma, STATEMENTS - Your duty to report unauthorized signatures (including forgeries and counterfeit checks) and alterations on checks and other items - You must examine your statement of account with "reasonable promptness." If you discover (or reasonably should have discovered) any unauthorized signatures (including forgeries and counterfeit checks) or alterations, you must promptly notify us of the relevant facts. As between you and us, if you fail to do either of these duties, you will have to either share the loss with us, or bear the loss entirely yourself (depending on whether we used ordinary care and, if not, whether we substantially contributed to the loss). The loss could be not only with respect to items on the statement but other items with unauthorized signatures or alterations by the same wrongdoer.

You agree that the time you have to examine your statement and report to us will depend on the circumstances, but will not, in any circumstance, exceed a total of 30 days from when the statement is first sent or made available to you.

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Your duty to report other errors or problems - In addition to your duty to review your statements for unauthorized signatures and alterations, you agree to examine your statement with reasonable promptness for any other error or problem - such as an encoding error or an unexpected deposit amount. Also, if you receive or we make available either your items or images of your items, you must examine them for any unauthorized or missing indorsements or any other problems. You agree that the time you have to examine your statement and items and report to us will depend on the circumstances. However, this time period shall not exceed 60 days. Failure to examine your statement and items and report any errors to us within 60 days of when we first send or make the statement available precludes you from asserting a claim against us for any errors on items identified in that statement and as between you and us the loss will be entirely yours.

Errors relating to electronic fund transfers or substitute checks - For information on errors relating to electronic fund transfers (e.g., online, mobile, debit card or ATM transactions) refer to your Electronic Fund Transfers disclosure and the sections on consumer liability and error resolution. For information on errors relating to a substitute check you received, refer to your disclosure entitled Substitute Checks and Your Rights.

Duty to notify if statement not received - You agree to immediately notify us if you do not receive your statement by the date you normally expect to receive it. Not receiving your statement in a timely manner is a sign that there may be an issue with your account, such as possible fraud or identity theft. Absent a lack of ordinary care by us, a failure to receive your statement in a timely manner does not extend the time you have to conduct your review under this agreement.

ACCOUNT TRANSFER - This account may not be transferred or assigned without our prior written consent.

REIMBURSEMENT OF FEDERAL BENEFIT PAYMENTS - If we are required for any reason to reimburse the federal government for all or any portion of a benefit payment that was directly deposited into your account, you authorize us to deduct the amount of our liability to the federal government from the account or from any other account you have with us, without prior notice and at any time, except as prohibited by law. We may also use any other available legal remedy to recover the amount of our liability.

TEMPORARY ACCOUNT AGREEMENT - If the account documentation indicates that this is a temporary account agreement, each person who signs to open the account or has authority to make withdrawals (except as indicated to the contrary) may transact business on this account. However, we may at some time in the future

restrict or prohibit further use of this account if you fail to comply with the requirements we have imposed within a reasonable time.

In Texas, SETOFF - We may (without prior notice and when permitted by law) set off the funds in this account against any due and payable debt any of you owe us now or in the future. If this account is owned by one or more of you as individuals, we may set off any funds in the account against a due and payable debt a partnership owes us now or in the future, to the extent of your liability as a partner for the partnership debt. If your debt arises from a promissory note, then the amount of the due and payable debt will be the full amount we have demanded, as entitled under the terms of the note, and this amount may include any portion of the balance for which we have properly accelerated the due date.

This right of setoff does not apply to this account if prohibited by law. For example, the right of setoff does not apply to this account if: (a) it is an Individual Retirement Account or similar tax-deferred account, or (b) the debt is created by a consumer credit transaction under a credit card plan (but this does not affect our rights under any consensual security interest), or (c) the debtor's right of withdrawal only arises in a representative capacity. We will not be liable for the dishonor of any check when the dishonor occurs because we set off a debt against this account. You agree to hold us harmless from any claim arising as a result of our exercise of our right of setoff.

In Oklahoma, SETOFF - We may (without prior notice and when permitted by law) set off the funds in this account against any due and payable debt any of you owe us now or in the future. If this account is owned by one or more of you as individuals, we may set off any funds in the account against a due and payable debt a partnership owes us now or in the future, to the extent of your liability as a partner for the partnership debt. If your debt arises from a promissory note, then the amount of the due and payable debt will be the full amount we have demanded, as entitled under the terms of the note, and this amount may include any portion of the balance for which we have properly accelerated the due date.

This right of setoff does not apply to this account if prohibited by law. For example, the right of setoff does not apply to this account if: (a) it is an Individual Retirement Account or similar tax-deferred account, or (b) the debt is created by a consumer credit transaction under a credit card plan (but this does not affect our rights under any consensual security interest), or (c) the debtor's right of withdrawal only arises in a representative capacity, or (d) the debt is created by a home equity loan. We will not be liable for the dishonor of any check when the dishonor occurs because we set off a debt against this account. You agree to hold us harmless from any claim arising as a result of our exercise of our right of setoff.

In Oklahoma, AUTHORIZED SIGNER - The authorized signer is merely designated to conduct transactions on behalf of the individual owner or joint owners. Joint owners agree that the authorized signer can sign on behalf of any of the joint owners. Owners do not give up any rights to act on the account. The authorized signer may not in any manner affect the rights of the owners or beneficiaries, if any, other than by withdrawing funds from the account. The authorized signer has the following powers:

- Sign checks
- Make deposits of checks payable to the account owner into the account
- Make cash deposits into the account
- Obtain an account balance
- View copies of checks he or she has signed, and
- Obtain deposit slips when making a deposit.

Additional options and powers may be granted by separate agreement.

Account owners are responsible for any transactions of the authorized signer. We undertake no obligation to monitor transactions to determine that they are on behalf of the owners. Any one owner may terminate the authorization at any time. For accounts owned by a single individual, the authorization is automatically terminated by the death of the owner. For accounts owned by multiple individuals, the authority is terminated by the death of the last surviving owner. However, we may continue to honor the transactions of the authorized signer until: (a) we have received written notice or have actual knowledge of the termination of authority, and (b) we have a reasonable opportunity to act on that notice or knowledge. We may refuse to accept the designation of an authorized signer.

RESTRICTIVE LEGENDS OR INDORSEMENTS - The automated processing of the large volume of checks we receive prevents us from inspecting or looking for restrictive legends, restrictive indorsements or other special instructions on every check. For this reason, we are not required to honor any restrictive legend or indorsement or other special instruction placed on checks you write unless we have agreed in writing to the restriction or instruction. Unless we have agreed in writing, we are not responsible for any losses, claims, damages, or expenses that result from your placement of these restrictions or instructions on your checks. Examples of restrictive legends placed on checks are "must be presented within 90 days" or "not valid for more than \$1,000.00." The payee's signature accompanied by the words "for deposit only" is an example of a restrictive indorsement. We will not agree, in writing or otherwise, to honor any restrictive legend on checks you write.

FACSIMILE SIGNATURES - Unless you make advance arrangements with us, we have no obligation to honor facsimile signatures on your checks or other orders. If we do agree to honor items containing facsimile signatures, you authorize us, at any time, to charge you for all checks, drafts, or other orders, for the payment of money, that are drawn on us. You give us this authority regardless of by whom or by what means the facsimile signature(s) may have been affixed so long as they resemble the facsimile signature specimen filed with us, and contain the required number of signatures for this purpose. You must notify us at once if you suspect that your facsimile signature is being or has been misused.

If necessary, you may change or remove any of the telephone numbers, email addresses, or other methods of contacting you at any time using any reasonable means to notify us.

CLAIM OF LOSS - The following rules do not apply to a transaction or claim related to a consumer electronic fund transfer governed by Regulation E (e.g., an everyday/one-time consumer debit card or ATM transaction). The error resolution procedures for consumer electronic fund transfers can be found in our initial Regulation E disclosure generally titled, "Electronic Fund Transfers." For other transactions or claims, if you claim a credit or refund because of a forgery, alteration, or any other unauthorized withdrawal, you agree to cooperate with us in the investigation of the loss, including giving us an affidavit containing whatever reasonable information we require concerning your account, the transaction, and the circumstances surrounding the loss. You will notify law enforcement authorities of any criminal act related to the claim of lost, missing, or stolen checks or unauthorized withdrawals. We will have a reasonable period of time to investigate the facts and circumstances surrounding any claim of loss. Unless we have acted in bad faith, we will not be liable for special or consequential damages, including loss of profits or opportunity, or for attorneys' fees incurred by you.

You agree that you will not waive any rights you have to recover your loss against anyone who is obligated to repay, insure, or otherwise reimburse you for your loss. You will pursue your rights or, at our option, assign them to us so that we may pursue them. Our liability will be reduced by the amount you recover or are entitled to recover from these other sources.

EARLY WITHDRAWAL PENALTIES (and involuntary withdrawals) - We may impose early withdrawal penalties on a withdrawal from a time account even if you don't initiate the withdrawal. For instance, the early withdrawal penalty may be imposed if the withdrawal is caused by our setoff against funds in the account or as a result of an attachment or other legal process. We may close your account and impose the early withdrawal penalty on the entire account balance in the event of a partial early withdrawal. See your separately provided notice of penalty for early withdrawal for additional information.

CHANGES IN NAME AND CONTACT INFORMATION - You are responsible for notifying us of any change in your name, address, or other information we use to communicate with you. Unless we agree otherwise, notice of such a change must be made in writing. Informing us of your address or name change on a check reorder form is not sufficient. We will attempt to communicate with you only by use of the most recent information you have provided to us. If provided elsewhere, we may impose a service fee if we attempt to locate you.

RESOLVING ACCOUNT DISPUTES - We may place an administrative hold on the funds in your account (refuse payment or withdrawal of the funds) if it becomes subject to a claim adverse to (1) your own interest; (2) others claiming an interest as survivors or beneficiaries of your account; or (3) a claim arising by operation of law. The hold may be placed for such period of time as we believe reasonably necessary to allow a legal proceeding to determine the merits of the claim or until we receive evidence satisfactory to us that the dispute has been resolved. We will not be liable for any items that are dishonored as a consequence of placing a hold on funds in your account for these reasons.

WAIVER OF NOTICES - To the extent permitted by law, you waive any notice of non-payment, dishonor or protest regarding any items credited to or charged against your account. For example, if you deposit an item and it is returned unpaid or we receive a notice of nonpayment, we do not have to notify you unless required by federal Regulation CC or other law.

ACH AND WIRE TRANSFERS - Unless otherwise required by applicable law, such as Regulation J or the operating circulars of the Board of Governors of the Federal Reserve System, this agreement is subject to Article 4A of the Uniform Commercial Code - Fund Transfers as adopted in the state in which you have your account with us. If you originate a fund transfer and you identify by name and number a beneficiary financial institution, an intermediary financial institution or a beneficiary, we and every receiving or beneficiary financial institution may rely on the identifying number to make payment. We may rely on the number even if it identifies a financial institution, person or account other than the one named. You agree to be bound by automated clearing house association and other funds-transfer system rules, as applicable. These rules provide, among other things, that payments made to you, or originated by you, are provisional until final settlement is made through a Federal Reserve Bank or payment is otherwise made as provided in Article 4A-403(a) of the Uniform Commercial Code. If we do not receive such payment, we are entitled to a refund from you in the amount credited to your account and the party originating such payment will not be considered to have paid the amount so credited. Credit entries may be made by ACH or other funds-transfer systems. If we receive a payment order to credit an account you have with us by wire or ACH, we are not required to give you any notice of the payment order or credit.

INTERNATIONAL ACH TRANSACTIONS - Financial institutions are required by law to scrutinize or verify any international ACH transaction (IAT) that they receive against the Specially Designated Nationals (SDN) list of the Office of Foreign Assets Control (OFAC). This action may, from time to time, cause us to temporarily suspend processing of an IAT and potentially affect the settlement and/or availability of such payments.

TRUNCATION, SUBSTITUTE CHECKS, AND OTHER CHECK IMAGES - If you truncate an original check and create a substitute check, or other paper or electronic image of the original check, you warrant that no one will be asked to make payment on the original check, a substitute check or any other electronic or paper image, if the payment obligation relating to the original check has already been paid. You also

warrant that any substitute check you create conforms to the legal requirements and generally accepted specifications for substitute checks. You agree to retain the original check in conformance with our policy for retaining original checks. You agree to indemnify us for any loss we may incur as a result of any truncated check transaction you initiate. We can refuse to accept substitute checks that have not previously been warranted by a bank or other financial institution in conformance with the Check 21 Act. Unless specifically stated in a separate agreement between you and us, we do not have to accept any other electronic or paper image of an original check.

REMOTELY CREATED CHECKS - Like any standard check or draft, a remotely created check (sometimes called a telecheck, preauthorized draft or demand draft) is a check or draft that can be used to withdraw money from an account. Unlike a typical check or draft, however, a remotely created check is not issued by the paying bank and does not contain the signature of the account owner (or a signature purported to be the signature of the account owner). In place of a signature, the check usually has a statement that the owner authorized the check or has the owner's name typed or printed on the signature line.

You warrant and agree to the following for every remotely created check we receive from you for deposit or collection: (1) you have received express and verifiable authorization to create the check in the amount and to the payee that appears on the check; (2) you will maintain proof of the authorization for at least 2 years from the date of the authorization, and supply us the proof if we ask; and (3) if a check is returned you owe us the amount of the check, regardless of when the check is returned. We may take funds from your account to pay the amount you owe us, and if there are insufficient funds in your account, you still owe us the remaining balance.

UNLAWFUL INTERNET GAMBLING NOTICE - Restricted transactions as defined in Federal Reserve Regulation GG are prohibited from being processed through this account or relationship. Restricted transactions generally include, but are not limited to, those in which credit, electronic fund transfers, checks, or drafts are knowingly accepted by gambling businesses in connection with the participation by others in unlawful Internet gambling.

NOTICE OF NEGATIVE INFORMATION

Federal law requires us to provide the following notice to customers before any "negative information" may be furnished to a nationwide consumer reporting agency. "Negative information" includes information concerning delinquencies, overdrafts or any form of default. This notice does not mean that we will be reporting such information about you, only that we may report such information about customers that have not done what they are required to do under our agreement.

After providing this notice, additional negative information may be submitted without providing another notice.

We may report information about your account to credit bureaus. Late payments, missed payments or other defaults on your account may be reflected in your credit report.

ELECTRONIC FUND TRANSFERS YOUR RIGHTS AND RESPONSIBILITIES

Indicated below are types of Electronic Fund Transfers we are capable of handling for consumers, some of which may not apply to your account. Please read this disclosure carefully because it tells you your rights and obligations for the transactions listed. You should keep this notice for future reference.

Electronic Fund Transfers Initiated By Third Parties. You may authorize a third party to initiate electronic fund transfers between your account and the third party's account. These transfers to make or receive payment may be one-time occurrences or may recur as directed by you. These transfers may use the Automated Clearing House (ACH) or other payments network. Your authorization to the third party to make these transfers can occur in a number of ways. For example, your authorization to convert a check to an electronic fund transfer or to electronically pay a returned check charge can occur when a merchant provides you with notice and you go forward with the transaction (typically, at the point of purchase, a merchant will post a sign and print the notice on a receipt). In all cases, these third party transfers will require you to provide the third party with your account number and bank information. This information can be found on your check as well as on a deposit or withdrawal slip. Thus, you should only provide your bank and account information (whether over the phone, the Internet, or via some other method) to trusted third parties whom you have authorized to initiate these electronic fund transfers. Examples of these transfers include, but are not limited to:

- **Preauthorized credits.** You may make arrangements for certain direct deposits to be accepted into your checking or savings account(s).
- **Preauthorized payments.** You may make arrangements to pay certain recurring bills from your checking or savings account(s).
- **Electronic check conversion.** You may authorize a merchant or other payee to make a one-time electronic payment from your checking account using information from your check to pay for purchases or pay bills.
- **Electronic returned check charge.** You may authorize a merchant or other payee to initiate an electronic funds transfer to collect a charge in the event a check is returned for insufficient funds.

Fastline Transfers - types of transfers (Consumer Only) - You may access your account by telephone at (800) 687-7272 using your personal identification number, a touch tone phone and your account numbers, to:

- transfer funds from checking to savings
- transfer funds from savings to checking
- transfer funds from savings to savings
- transfer funds from checking to checking
- make payments from checking to loan accounts with us
- get information about:
 - the account balance of checking account(s)
 - the account balance of savings account(s)

ATM Transfers - types of transfers, dollar limitations, and charges - You may access your account(s) by ATM using your ATM card and personal identification number or debit card and personal identification number, to:

- make deposits to checking account(s) with an ATM card
- make deposits to checking account(s) with a debit card
- make deposits to savings account(s) with an ATM card
- make deposits to savings account(s) with a debit card
- get cash withdrawals from checking account(s) with an ATM card
 - you may withdraw no more than \$600.00 per day or \$300.00 per day for Teen accounts
- get cash withdrawals from checking account(s) with a debit card
 - you may withdraw no more than \$600.00 per day or \$300.00 per day for Teen accounts
- get cash withdrawals from savings account(s) with an ATM card
 - you may withdraw no more than \$600.00 per day or \$300.00 per day for Teen accounts
- get cash withdrawals from savings account(s) with a debit card
 - you may withdraw no more than \$600.00 per day or \$300.00 per day for Teen accounts
- transfer funds from savings to checking account(s) with an ATM card
- transfer funds from savings to checking account(s) with a debit card
- transfer funds from checking to savings account(s) with an ATM card
- transfer funds from checking to savings account(s) with a debit card
- transfer funds from checking to checking account(s) with an ATM card
- transfer funds from checking to checking account(s) with a debit card
- make payments from checking account(s) with an ATM card to loans you have with us, payments at ATMs are subject to verification
- get information about:
 - the account balance of your checking account(s)
 - with an ATM card
 - with a debit card
 - the account balance of your savings account(s)
 - with an ATM card
 - with a debit card
- \$3.00 each ATM/Debit transaction off premises

Some of these services may not be available at all terminals.

Types of Mastercard branded Debit Card Point-of-Sale Transactions - You may access your checking account(s) to purchase goods (in person, online, or by phone), pay for services (in person, online, or by phone), get cash from a merchant, if the merchant permits, or from a participating financial institution, and do anything that a participating merchant will accept.

You may also access your account(s), by entering your card information into one or more mobile digital wallet applications we support, through an eligible web-enabled cell phone (or other device) to purchase goods in person, by phone, by computer or pay for services, in person, by phone, by computer wherever the mobile wallet is accepted.

* The applications(s) we support are: Apple Pay, Google Pay, Samsung Pay

* See your agreement with the application provider for any additional transfer limitations the digital wallet provider may have.

Point-of-Sale Transactions - dollar limitations - Using your card:

- Teen Accounts: You may not exceed \$500.00 in transactions per day for Teen Checking accounts.
- All Other Accounts: You may not exceed \$2,500.00 in transactions per day or \$600 in transactions per day when using an ATM card.

Currency Conversion and Cross-Border Transaction Fees. If you initiate a transaction with your Mastercard®-branded Debit Card in a currency other than US Dollars, Mastercard will convert the charge into a US Dollar amount. The Mastercard currency conversion procedure is based on rates observed in the wholesale market or, where applicable, on government-mandated rates. The currency conversion rate Mastercard generally uses is the rate for the applicable currency that is in effect on the day the transaction occurred. However, in limited situations, particularly where Mastercard transaction processing is being delayed, Mastercard may instead use the rate for the applicable currency in effect on the day the transaction is processed.

Mastercard charges us a Currency Conversion Assessment of 20 basis points (.2% of the transaction) for performing the currency conversion. In addition, Mastercard charges us an Issuer Cross-Border Assessment of 90 basis points (.9% of the transaction) on all cross-border transactions regardless of whether there is a currency conversion. As a result, we charge you a Currency Conversion fee of .2% and a Cross-Border Transaction fee of .9%. The Cross-Border Transaction fee is charged on all cross-border transactions regardless of whether there is a currency conversion. A cross-border transaction is a transaction that occurs at a card acceptance location in a different country from the country in which the card was issued. This means a cross-border transaction can occur even though the transaction is made when you are not in a foreign country. For example, a transaction made online with a foreign merchant is a cross-border transaction even though made while you are physically in the United States.

Advisory Against Illegal Use. You agree not to use your card(s) for illegal gambling or other illegal purpose. Display of a payment card logo by, for example, an online merchant does not necessarily mean that transactions are lawful in all jurisdictions in which the cardholder may be located.

Please see your cardholder agreement for additional information relating to the use of your Mastercard branded Debit Card.

Computer Transfers - types of transfers - You may access your account(s) by computer through the internet by logging onto our website at www.prosperitybankusa.com and using your user identification and password, to:

- transfer funds from checking to savings
- transfer funds from savings to checking
- transfer funds from savings to savings
- transfer funds from checking to checking
- transfer funds from your account with us to your account at another institution
- make payments from checking to loan account(s) with us
- make payments from checking to third parties
- get information about:
 - the account balance of checking account(s)
 - the account balance of savings account(s)
- wire transfers and ACH origination transfers are available for Treasury Management customers (not available on mobile application)

Mobile Banking Transfers - types of transfers - You may access your account(s) through the browser on your cell or mobile phone at www.prosperitybankusa.com or by downloading our mobile banking app and using your user identification and password, to:

- transfer funds from checking to savings
- transfer funds from savings to checking
- transfer funds from savings to savings
- transfer funds from checking to checking
- make payments from checking to loan account(s) with us
- make payments from checking to third parties
- get information about:
 - the account balance of checking account(s)
 - the account balance of savings account(s)
- deposit funds via mobile application (limitations apply)

You may be charged access fees by your cell phone provider based on your individual plan. Web access is needed to use this service. Check with your cell phone provider for details on specific fees and charges.

Instant Payment Service. You may access your account(s) by computer or web-enabled cell phone (or other device) using your online banking access or mobile application to send instant payments through the Zelle™ service.

You may use this service to transfer funds within the United States to any other eligible account held by a financial institution that accepts payments through the service.

You may log in to the site to view your individual transaction limits.

FEES

- We do not charge for direct deposits to any type of account.
- We do not charge for preauthorized payments from any type of account.
- \$7.50 each, overdraft transfer
- \$5.50 each, telephone transfer

Except as indicated elsewhere, we do not charge for these electronic fund transfers.

ATM Operator/Network Fees. When you use an ATM not owned by us, you may be charged a fee by the ATM operator or any network used (and you may be charged a fee for a balance inquiry even if you do not complete a fund transfer).

DOCUMENTATION

- **Terminal transfers.** You can get a receipt at the time you make a transfer to or from your account using an automated teller machine or point-of-sale terminal. However, you may not get a receipt if the amount of the transfer is \$15 or less.
- **Preauthorized credits.** If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you can call us at (800) 531-1401 to find out whether or not the deposit has been made.

- **Periodic statements.**

You will get a monthly account statement from us, unless there are no transfers in a particular month. In any case you will get a statement at least quarterly.

PREAUTHORIZED PAYMENTS

- **Right to stop payment and procedure for doing so.** If you have told us in advance to make regular payments out of your account, you can stop any of these payments. Here is how:

Call or write us at the telephone number or address listed in this disclosure in time for us to receive your request 3 business days or more before the payment is scheduled to be made. If you call, we may also require you to put your request in writing and get it to us within 14 days after you call.

We will charge you \$35.00 for each stop-payment order you give.

- **Notice of varying amounts.** If these regular payments may vary in amount, the person you are going to pay will tell you, 10 days before each payment, when it will be made and how much it will be. (You may choose instead to get this notice only when the payment would differ by more than a certain amount from the previous payment, or when the amount would fall outside certain limits that you set.)
- **Liability for failure to stop payment of preauthorized transfer.** If you order us to stop one of these payments 3 business days or more before the transfer is scheduled, and we do not do so, we will be liable for your losses or damages.

FINANCIAL INSTITUTION'S LIABILITY

Liability for failure to make transfers. If we do not complete a transfer to or from your account on time or in the correct amount according to our agreement with you, we will be liable for your losses or damages. However, there are some exceptions. We will not be liable, for instance:

- (1) If, through no fault of ours, you do not have enough money in your account to make the transfer.
- (2) If you have an overdraft line and the transfer would go over the credit limit.
- (3) If the automated teller machine where you are making the transfer does not have enough cash.
- (4) If the terminal or system was not working properly and you knew about the breakdown when you started the transfer.
- (5) If circumstances beyond our control (such as fire or flood) prevent the transfer, despite reasonable precautions that we have taken.
- (6) There may be other exceptions stated in our agreement with you.

CONFIDENTIALITY

We will disclose information to third parties about your account or the transfers you make:

- (1) where it is necessary for completing transfers; or
- (2) in order to verify the existence and condition of your account for a third party, such as a credit bureau or merchant; or
- (3) in order to comply with government agency or court orders; or
- (4) if you give us written permission.

UNAUTHORIZED TRANSFERS

(a) Consumer liability.

• **Generally.** Tell us AT ONCE if you believe your card and/or code has been lost or stolen, or if you believe that an electronic fund transfer has been made without your permission using information from your check. Telephoning is the best way of keeping your possible losses down. You could lose all the money in your account (plus your maximum overdraft line of credit). If you tell us within 2 business days after you learn of the loss or theft of your card and/or code, you can lose no more than \$50 if someone used your card and/or code without your permission.

If you do NOT tell us within 2 business days after you learn of the loss or theft of your card and/or code, and we can prove we could have stopped someone from using your card and/or code without your permission if you had told us, you could lose as much as \$500.

Also, if your statement shows transfers that you did not make, including those made by card, code or other means, tell us at once. If you do not tell us within 60 days after the statement was mailed to you, you may not get back any money you lost after the 60 days if we can prove that we could have stopped someone from taking the money if you had told us in time.

If a good reason (such as a long trip or a hospital stay) kept you from telling us, we will extend the time periods.

Additional Limits on Liability for Mastercard®-branded Debit Card. You will not be liable for any unauthorized transactions using your Mastercard®-branded Debit Card if: (i) you can demonstrate that you have exercised reasonable care in safeguarding your card from the risk of loss or theft, and (ii) upon becoming aware of a loss or theft, you promptly report the loss or theft to us. In the event these additional limits do not apply (e.g., if you failed to exercise reasonable care or failed to promptly notify us) the liability limits of Regulation E (described above) apply. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated.

(b) Contact in event of unauthorized transfer. If you believe your card and/or code has been lost or stolen, call or write us at the telephone number or address listed in this disclosure. You should also call the number or write to the address listed in this disclosure if you believe a transfer has been made using the information from your check without your permission.

ERROR RESOLUTION NOTICE

In Case of Errors or Questions About Your Electronic Transfers, Call or Write us at the telephone number or address listed in this disclosure, as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we sent the FIRST statement on which the problem or error appeared.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days (20 business days if the transfer involved a new account) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days (90 days if the transfer involved a new account, a point-of-sale transaction, or a foreign-initiated transfer) to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days (20 business days if the transfer involved a new account) for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. Your account is considered a new account for the first 30 days after the first deposit is made, unless each of you already has an established account with us before this account is opened.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

PROSPERITY BANK

1301 N MECHANIC ST

EL CAMPO, TX 77437-2633

Business Days: Monday through Friday

Excluding Federal Holidays

Phone: (800) 531-1401

MORE DETAILED INFORMATION IS AVAILABLE ON REQUEST

NOTICE OF BASIC SAFETY PRECAUTIONS FOR ATM CARD AND NIGHT DEPOSIT FACILITY USERS

As with all financial transactions, please exercise discretion when using an automated teller machine (ATM), night deposit facility or using your ATM card to make purchases on the Internet. For your own safety, be careful. The following suggestions may be helpful.

1. Prepare for your transactions at home (for instance, by filling out a deposit slip) to minimize your time at the ATM or night deposit facility.
2. Mark each transaction in your account record, but not while at the ATM or night deposit facility. Always keep your ATM receipts secure. Don't leave them at the ATM or night deposit facility because they may contain important account information. Shred your ATM receipts once they are no longer needed.
3. Don't lend your ATM card to anyone.
4. Remember, do not leave your card at the ATM. Do not leave any financial documents at a night deposit facility or lying out unsecured.
5. Protect the secrecy of your Personal Identification Number (PIN). Protect your ATM card as though it were cash. If your card has an embedded chip, consider keeping the card in a safety envelope to avoid undetected and unauthorized scanning. Don't tell anyone your PIN. Don't give anyone information regarding your ATM card or PIN over the telephone or Internet. If your ATM card can be used to make purchases, only consider providing card information over the telephone or the Internet if it is to a trusted merchant and for a call or transaction initiated by you - and never provide the merchant with the PIN to your ATM card.
6. Protect against ATM and Internet fraud. Promptly compare your monthly account statements or the account histories that you receive against your ATM and other receipts. If you make a purchase on the Internet, end the transaction by logging out of the website instead of just closing the web browser.
7. Inspect an ATM before you use it. Look for possible tampering, or for the presence of an unauthorized attachment that could capture your PIN or other information from your card. Never enter your PIN in any ATM that does not look genuine, has been modified, has a suspicious device attached, or is operating in a suspicious manner. Don't write your PIN where it can be discovered. For example, don't keep a note of your PIN in your wallet or purse.
8. Protect the security of your PIN. Ensure no one can observe you entering your PIN into the ATM. An example of preventing others from seeing you enter your PIN is by using your body or hand to shield their view.
9. If you lose your ATM card or if it is stolen, promptly notify us. You should consult the other disclosures you have received about electronic fund transfers for additional information about what to do if your card is lost or stolen.

10. When you make a transaction, remain aware of your surroundings and exercise caution when withdrawing funds. Look out for suspicious activity near the ATM or night deposit facility, particularly if it is after sunset. At night, be sure that the facility (including the parking area and walkways) is well lit. Consider having someone accompany you when you use the facility, especially after sunset. If you observe any problem, go to another ATM or night deposit facility.
11. Don't accept assistance from anyone you don't know when using an ATM or night deposit facility.
12. If you notice anything suspicious or if any other problem arises after you have begun an ATM transaction, you may want to cancel the transaction, put your card away and leave. You might consider using another ATM or coming back later.
13. Don't display your cash; put it away as soon as the ATM transaction is completed and wait to count the cash until you are in the safety of a locked enclosure such as your car, home, or in another secure area.
14. At a drive-up facility, make sure all the car doors are locked and all of the windows are rolled up, except the driver's window. Keep the engine running and remain alert to your surroundings.
15. We want the ATM and night deposit facility to be safe and convenient for you. Therefore, please tell us if you know of any problem with a facility. For instance, let us know if a light is not working or there is any damage to a facility. Please report any suspicious activity or crimes to both the operator of the facility and the local law enforcement officials immediately.

The remaining funds will be available on the second business day after the day of your deposit.

For example, if you deposit a check of \$700 on a Monday, \$275 of the deposit is available on Tuesday. The remaining \$425 is available on Wednesday.

Longer Delays May Apply

If you will need the funds from a deposit right away, you should ask us when the funds will be available.

Exceptions. Funds you deposit by check may be delayed for a longer period under the following circumstances:

- We believe a check you deposit will not be paid.
- You deposit checks totaling more than \$6,725 on any one day.
- You redeposit a check that has been returned unpaid.
- You have overdrawn your account repeatedly in the last six months.
- There is an emergency, such as failure of computer or communications equipment.

We will notify you if we delay your ability to withdraw funds for any of these reasons, and we will tell you when the funds will be available. They will generally be available no later than the seventh business day after the day of your deposit.

Special Rules for New Accounts

If you are a new customer, the following special rules will apply during the first 30 days your account is open.

Funds from electronic direct deposits to your account will be available on the day we receive the deposit. Funds from deposits of cash, wire transfers, and the first \$6,725 of a day's total deposits of cashier's, certified, teller's, traveler's, and federal, state and local government checks will be available on the first business day after the day of your deposit if the deposit meets certain conditions. For example, the checks must be payable to you (and you may have to use a special deposit slip). The excess over \$6,725 will be available on the ninth business day after the day of your deposit. If your deposit of these checks (other than a U.S. Treasury check) is not made in person to one of our employees, the first \$6,725 will not be available until the second business day after the day of your deposit.

Funds from all other check deposits will be available on the seventh business day after the day of your deposit.

Deposits at Automated Teller Machines

We only allow deposits to be made at ATMs that we own or operate. All ATMs that we own or operate are identified as our machines.

FUNDS AVAILABILITY POLICY DISCLOSURE

Your Ability to Withdraw Funds

The information in our Funds Availability Policy describes our policy for holding deposited items in a transaction account before funds are made available to you for withdrawal. Once the funds are available, you can withdraw them in cash, and we will use the funds to pay checks that you have written.

Determining the Availability of Your Deposit

For determining the availability of your deposit. Every day is a business day, except Saturdays, Sundays, and federal holidays. If you make a deposit in person at a Banking Center before closing time (generally 6:00 p.m. but varies by Banking Center) on a business day, we will consider that day to be the day of your deposit. For deposits made on a business day through ATM, mobile device, remote deposit, electronic deposit (i.e. ACH, Zelle®) or other deposit services before the respective cut-off time of that service, we will consider that to be the day of your deposit. For deposits made after the cut-off time for the respective deposit service's cut-off time, or on a day that is not a business day, we will consider that the deposit was made on the next business day. Cut-off times are published in the Terms and Conditions you received at account opening and are subject to change. Current cut-off times may be obtained upon request by calling Customer Service at (800) 531-1401 or by visiting any Banking Center.

The length of the delays varies depending on the type of deposit. When we delay your ability to withdraw funds from a deposit, you may not withdraw funds in cash, and we will not pay checks you have written on your account using these funds. Even after we have made funds available to you, and you have withdrawn the funds, you are still responsible for checks you deposit that are returned to us unpaid and for any other problems involving your deposit.

Holds on Other Funds

Check Cashing. If we cash a check for you that is drawn on another financial institution, we may withhold the availability of a corresponding amount of funds that are already in your account. Those funds will be available at the time funds from the check we cashed would have been available if you had deposited it.

Other Account. If we accept for deposit a check that is drawn on another financial institution, we may make funds from the deposit available for withdrawal immediately but delay your availability to withdraw a corresponding amount of funds that you have on deposit in another account with us. The funds in the other account would then not be available for withdrawal until the time periods that are described elsewhere in this disclosure for the type of check that you deposited.

Availability Schedule

Same Day Availability. Funds from electronic direct deposits to your account will be available on the day we receive the deposit.

Next Day Availability. Funds from the following deposits are available on the first business day after the day of your deposit: (a) cash; (b) wire transfers; and (c) checks drawn on us.

If the items are payable to you and you make the deposit in person to one of our employees, funds from the following deposits will also be available on the first business day after the day of your deposit: (a) U.S. Treasury checks, (b) Federal Reserve Bank or Federal Home Loan Bank checks and postal money orders, (c) State and local government checks, (d) Cashier's, certified and teller's checks. If you do not make your deposit in person to one of our employees (for example, if you mail the deposit), funds from these deposits will be available on the second business day after the day we receive your deposit.

Other Check Deposits. The first \$275 from a deposit of checks other than those listed above will be available on the first business day after the day of your deposit.

SUBSTITUTE CHECKS AND YOUR RIGHTS

What is a substitute check?

To make check processing faster, federal law permits banks to replace original checks with "substitute checks." These checks are similar in size to original checks with a slightly reduced image of the front and back of the original check. The front of a substitute check states: "This is a legal copy of your check. You can use it the same way you would use the original check." You may use a substitute check as proof of payment just like the original check.

Some or all of the checks that you receive back from us may be substitute checks. This notice describes rights you have when you receive substitute checks from us. The rights in this notice do not apply to original checks or to electronic debits to your account. However, you have rights under other law with respect to those transactions.

What are my rights regarding substitute checks?

In certain cases, federal law provides a special procedure that allows you to request a refund for losses you suffer if a substitute check is posted to your account (for example, if you think that we withdrew the wrong amount from your account or that we withdrew money from your account more than once for the same check). The losses you may attempt to recover under this procedure may include the amount that was withdrawn from your account and fees that were charged as a result of the withdrawal (for example, bounced check fees).

The amount of your refund under this procedure is limited to the amount of your loss or the amount of the substitute check, whichever is less. You also are entitled to interest on the amount of your refund if your account is an interest-bearing account. If your loss exceeds the amount of the substitute check, you may be able to recover additional amounts under other law.

If you use this procedure, you may receive up to \$2,500.00 of your refund (plus interest if your account earns interest) within 10 business days after we received your claim and the remainder of your refund (plus interest if your account earns interest) not later than 45 calendar days after we received your claim.

We may reverse the refund (including any interest on the refund) if we later are able to demonstrate that the substitute check was correctly posted to your account.

How do I make a claim for a refund?

If you believe that you have suffered a loss relating to a substitute check that you received and that was posted to your account, please contact us at:

Prosperity Bank
1301 N Mechanic St
El Campo, TX 77437-2633
(800) 531-1401

You must contact us within 40 calendar days of the date that we mailed (or otherwise delivered by a means to which you agreed) the substitute check in question or the account statement showing that the substitute check was posted to your account, whichever is later. We will extend this time period if you were not able to make a timely claim because of extraordinary circumstances.

Your claim must include —

- A description of why you have suffered a loss (for example, you think the amount withdrawn was incorrect);
- An estimate of the amount of your loss;
- An explanation of why the substitute check you received is insufficient to confirm that you suffered a loss; and
- A copy of the substitute check or the following information to help us identify the substitute check: the check number, the amount of the check, and the name of the person to whom you wrote the check.

FDIC Insurance. This institution is a Member of the Federal Deposit Insurance Corporation.

TRUTH-IN-SAVINGS DISCLOSURE

SIMPLY FREE CHECKING ACCOUNT

Balance Requirement: You must deposit \$100.00 to open this account. No minimum balance requirement.

Additional Terms & Fees: No monthly service charge

Transaction Limitation: No transaction limitation. Unlimited ATM and Debit card transactions allowed with no item fee (ATM off-premise fees apply).

Method of Computation and Payment of Interest: There is no interest paid on this account. This is a non-interest bearing account.

Features & Value-Added Services:

- Check images not included with monthly paper statement
- Imaged check statements available by request when enrolled in eStatements
- Free Online and Mobile Banking
- Advantage Overdraft Protection up to \$300.00 to qualifying accounts

ROYAL CHECKING ACCOUNT

Balance Requirement: You must deposit \$200.00 to open this account. No minimum balance requirement.

Additional Terms & Fees: A \$10.00 monthly service charge will be assessed each statement cycle.

Transaction Limitation: No transaction limitation. Unlimited ATM and Debit card transactions allowed with no item fee.

Method of Computation and Payment of Interest: There is no interest paid on this account. This is a non-interest bearing account.

Features & Value-Added Services:

- Free Off Premises ATM/Debit Transactions (other bank ATM surcharges apply)
- Imaged check statements available
- Free Bill Pay (qualifying account must be a "charge" service charge status; otherwise, the Bill Pay fee is \$5.95 per month)
- Free personalized checks (1 box per order)
- Free Cashier's Checks
- 50% Discounted Safe Deposit Box (subject to availability)
- Free Notary service
- Free Overdraft transfers
- Free Online and Mobile Banking
- Advantage Overdraft Protection up to \$600.00 to qualifying accounts

PERSONAL CHECKING ACCOUNT

Balance Requirement: You must deposit \$100.00 to open this account. Minimum balance requirement of \$500.00 to avoid service charge.

Additional Terms & Fees: A monthly service charge of \$10.00 will be imposed every statement cycle in which the balance in the account falls below \$500.00 on any day of the cycle.

Transaction Limitation: No transaction limitation. Unlimited ATM and Debit card transactions allowed with no item fee (ATM off-premise fees apply).

Method of Computation and Payment of Interest: There is no interest paid on this account. This is a non-interest bearing account.

Features & Value-Added Services:

- Imaged check statements available
- Free Bill Pay (qualifying account must be a "charge" service charge status; otherwise, the Bill Pay fee is \$5.95 per month)
- Free Online and Mobile Banking
- Advantage Overdraft Protection up to \$600.00 to qualifying accounts

eCHECKING ACCOUNT

Balance Requirement: You must deposit \$100.00 to open this account. No minimum balance requirement.

Additional Terms & Fees: A monthly service charge of \$10.00 will be imposed every statement cycle. This fee will be waived if enrolled in eStatements or Direct Deposit.

Transaction Limitation: No transaction limitation. Unlimited ATM and Debit card transactions allowed with no item fee (ATM off-premise fees apply).

Method of Computation and Payment of Interest: There is no interest paid on this account. This is a non-interest bearing account.

Features & Value-Added Services:

- Imaged check statements available by request when enrolled in eStatements
- Free Online and Mobile Banking
- Advantage Overdraft Protection up to \$600.00 to qualifying accounts

TEEN CHECKING ACCOUNT

Available to teens in ages of 13-17. Must be co-owned by a parent or guardian.

Balance Requirement: You must deposit \$25.00 to open this account. No minimum balance requirement.

Additional Terms & Fees: A monthly service charge of \$5.00 will be imposed every statement cycle. This service charge will be waived if enrolled in eStatements.

Transaction Limitation: No transaction limitation. Unlimited ATM and Debit card transactions allowed with no item fee (ATM off-premise fees apply).

Method of Computation and Payment of Interest: There is no interest paid on this account. This is a non-interest bearing account.

Features & Value-Added Services:

- ATM withdrawals have a maximum daily limit of \$300.00 and POS (Point of Sale) transactions have a maximum daily limit of \$500.00
- Free Personal Savings account
- Advantage Overdraft Protection service is not available
- Checks or drafts are not permitted
- Free Online and Mobile Banking

CHECKING WITH INTEREST ACCOUNT

Balance Requirements: You must deposit \$1,500.00 to open this account. Minimum balance requirement of \$1,500.00 to avoid service charge.

Additional Terms & Fees: A monthly service charge of \$10.00 will be imposed every statement cycle in which the balance in the account falls below \$1,500.00 on any day of the cycle.

Transaction Limitation: No transaction limitation. Unlimited ATM and Debit card transactions allowed with no item fee (ATM off-premise fees apply).

Interest Rate: The interest rate on this account is 0.05% with an annual percentage yield (APY) of 0.05%. Your interest rate and annual percentage yield may change daily at our discretion. For current rate information, contact an associate from your local banking center, or call our Customer Service Center at 800-531-1401.

Method of Computation and Payment of Interest: We use the daily balance method to calculate the interest on your account. This method applies a daily periodic rate to the principal in the account each day. Interest will be compounded and credited monthly. If you close your account before interest is credited, you will receive the accrued interest. Interest begins to accrue no later than the business day we receive credit for the deposit on noncash items (for example, checks).

Features & Value-Added Services:

- Imaged check statements available
- Free Bill Pay (qualifying account must be a "charge" service charge status; otherwise, the Bill Pay fee is \$5.95 per month)
- Free Online and Mobile Banking
- Advantage Overdraft Protection up to \$600.00 to qualifying accounts

INTEREST CHECKING PLUS ACCOUNT

Balance Requirements: You must deposit \$1,500.00 to open this account. Minimum balance requirement of \$10,000.00 to avoid service charge.

Additional Terms & Fees: A monthly service charge of \$15.00 will be imposed every statement cycle in which the balance in the account falls below \$10,000.00 on any day of the cycle.

Transaction Limitation: No transaction limitation. Unlimited ATM and Debit card transactions allowed with no item fee (ATM off-premise fees apply).

Interest Rate: The interest rate and annual percentage yield (APY) depend upon the applicable tier. Your interest rate and annual percentage yield may change daily at our discretion. For current rate information, contact an associate from your local banking center, or call our Customer Service Center at 800-531-1401. The tiers are as follows:

Account Balance	Rate	APY
\$0.00 - \$99,999.99	<u>0.05</u> %	<u>0.05</u> %
\$100,000.00 - \$249,999.99	<u>0.10</u> %	<u>0.10</u> %
\$250,000.00 - over	<u>0.15</u> %	<u>0.15</u> %

Method of Computation and Payment of Interest: We use the daily balance method to calculate the interest on your account. This method applies a daily periodic rate to the principal in the account each day. Interest will be compounded and credited monthly. If you close your account before interest is credited, you will receive the accrued interest. Interest begins to accrue no later than the business day we receive credit for the deposit on noncash items (for example, checks).

Features & Value-Added Services:

- Imaged check statements available
- Free Off Premises ATM/Debit Transactions (other bank ATM surcharges apply)
- Free personalized checks (1 box per order)
- Free Deposit Slips (consumer-style singles)
- Free Bill Pay (qualifying account must be a "charge" service charge status; otherwise, the Bill Pay fee is \$5.95 per month)
- Free Online and Mobile Banking
- Advantage Overdraft Protection up to \$600 to qualifying accounts

PERSONAL SAVINGS ACCOUNT

Balance Requirements: You must deposit \$200.00 to open this account. Minimum balance requirement of \$200.00 to avoid service charge.

Additional Terms & Fees: A monthly service charge of \$3.00 will be imposed every month if the balance in the account falls below \$200.00 on any day of the month.

Transaction Limitation: Up to 3 debit transactions per month free. An excess transaction fee of \$2 for each debit transaction in excess of 3 per month applies. ATM withdrawals are included in the item fee charges in excess of 3 per month.

Interest Rate: The interest rate on this account is 0.50% with an annual percentage yield (APY) of 0.50%. Your interest rate and annual percentage yield may change daily at our discretion. For current rate information, contact an associate from your local banking center, or call our Customer Service Center at 800-531-1401.

Method of Computation and Payment of Interest: We use the daily balance method to calculate the interest on your account. This method applies a daily periodic rate to the principal in the account each day. Interest will be compounded daily and credited to your account every quarter. If you close your account before interest is credited, you will not receive the accrued interest. Interest begins to accrue no later than the business day we receive credit for the deposit of noncash items (for example, checks).

PERSONAL PREMIER MONEY MARKET ACCOUNT

Balance Requirements: You must deposit \$25,000.00 to open this account. Minimum balance requirement of \$10,000.00 to avoid service charge.

Additional Terms & Fees: A monthly service charge of \$20.00 will be imposed every statement cycle if the balance in the account falls below \$10,000.00 on any day of the cycle.

Transaction Limitation: Up to 6 debit transactions per month free. An excess transaction fee of \$15.00 for each debit transaction in excess of 6 per month applies. ATM withdrawals are included in the item fee charges in excess of 6 per month.

Interest Rate: The interest rate and annual percentage yield (APY) depend upon the applicable tier. Your interest rate and annual percentage yield may change daily at our discretion. For current rate information, contact an associate from your local banking center, or call our Customer Service Center at 800-531-1401. The tiers are as follows:

Account Balance	Rate	APY
\$0.00 - \$9,999.99	0.30 %	0.30 %
\$10,000.00 - \$24,999.99	0.55 %	0.55 %
\$25,000.00 - \$49,999.99	0.80 %	0.80 %
\$50,000.00 - \$99,999.99	1.20 %	1.21 %
\$100,000.00 - \$249,999.99	1.70 %	1.71 %
\$250,000.00 - \$999,999.99	2.45 %	2.48 %
\$1,000,000.00 - over	2.70 %	2.73 %

Method of Computation and Payment of Interest: We use the daily balance method to calculate the interest on your account. This method applies a daily periodic rate to the principal in the account each day. Interest will be compounded and credited monthly. If you close your account before interest is credited, you will receive the accrued interest. Interest begins to accrue no later than the business day we receive credit for the deposit of noncash items (for example, checks).

Features & Value-Added Services:

- Imaged check statements available
- Free Online and Mobile Banking

PERSONAL MONEY MARKET ACCOUNT

Balance Requirements: You must deposit \$2,500.00 to open this account. Minimum balance requirement of \$2,500.00 to avoid service charge.

Additional Terms & Fees: A monthly service charge of \$10.00 will be imposed every statement cycle if the balance in the account falls below \$2,500.00 on any day of the cycle.

Transaction Limitation: Up to 6 debit transactions per month free. An excess transaction fee of \$15.00 for each debit transaction in excess of 6 per month applies. ATM withdrawals are included in the item fee charges in excess of 6 per month.

Interest Rate: The interest rate on this account is 1.20% with an annual percentage yield (APY) of 1.21%. Your interest rate and annual percentage yield

may change daily at our discretion. For current rate information, contact an associate from your local banking center, or call our Customer Service Center at 800-531-1401.

Method of Computation and Payment of Interest: We use the daily balance method to calculate the interest on your account. This method applies a daily periodic rate to the principal in the account each day. Interest will be compounded and credited monthly. If you close your account before interest is credited, you will receive the accrued interest. Interest begins to accrue no later than the business day we receive credit for the deposit of noncash items (for example, checks).

Features & Value-Added Services:

- Imaged check statements available
- Free Online and Mobile Banking

COMMON FEATURES

Any term or condition of these accounts may be added, deleted, amended or modified by the Bank at any time at our sole discretion, to include, but not limited to rates, terms, minimum balance requirements or the manner in which interest may be paid. We may temporarily or permanently close accounts to new participants and/or deposits/transfers at the discretion of the Bank.

Please refer to the separate rate sheet for current interest rate and annual percentage yield information and the separate fee schedule for additional information about fees that may be assessed by the Bank.

SCHEDULE OF FEES - PERSONAL

The following fees may be assessed against your account and the following transaction limitations, if any, apply to your account.

Account Balancing Assistance, per hour	\$27.50
Account Closed within 90 Days of Opening	\$27.50
ATM/Debit Transactions, off premises, each transaction	\$3
Bill Pay	\$5.95
Cashier's Checks, Customer only, each	\$5.50
Check Printing	(Fee depends on style of check ordered)
Coin Counting, loose coin	5% of total if over \$100 for customers, 10% of total for non-customers
Collections - Customer only, each	\$25
Collections - Cash Letter, each	\$25
Collections - Foreign Check, each plus correspondent bank charges	\$35
Debit Card - Instant Issue and Emboss	\$15
Deposit Corrections, each correction	\$1
Duplicate Statement, monthly	\$12
Exception Items, Excessive MICR Rejects	\$1.50 each item, \$25 maximum charge per month
Fax	\$3.50 first page, \$1 each additional page
Hold Mail Request, monthly	\$12
Inactivity Fee (balance less than \$50, after 180 days), monthly	\$10
Insufficient Funds: (Maximum Insufficient Funds/Overdraft Fees of 5 per business day on a combined basis)	
Overdraft Fee (Advantage Overdraft Program enrollment), each item	\$35
If the overdrawn balance is less than \$5, the charge per overdraft item will be reduced to	\$5
Insufficient Funds Fee, each item (paid or unpaid)	\$35
Medallion Stamp, Customer only, per stamp	\$25
Money Market Accounts, up to 6 debit transactions per month free	an excess transaction fee of \$15 for each debit transaction in excess of 6 per month applies
Negative Balance Fee (balance negative more than \$20 for 14 consecutive calendar days)	\$10
Night Depository, Deposit for Receptacle Key	\$6
Night Depository, Lock Bags	\$35
Non Customer Check Cashing	1.5% of check amount, \$3.25 minimum
Notary Service	\$5
Overdraft Transfer, each	\$7.50
Photocopy, Customer only, each page in excess of 20	\$1
Replace lost ATM or Debit Card	\$5
Return Mail	\$15
Safe Deposit Box Rental Payment Late Fee, 30 days late	\$15
Savings Accounts, up to 3 debit transactions per month free	an excess transaction fee of \$2 for each debit transaction in excess of 3 per month applies
Special Handling Fee for Deposited Item Returns, monthly	\$30
Special Statement Cut Off Fee, monthly	\$12
Stop Payments, each	\$35
Subpoena, Levy, Garnishment	\$125 for first hour, \$40 per hour thereafter, plus \$2 per item copied, plus legal charges
Telephone Transfers, each	\$5.50
Temporary Check Fee, per 12 checks	\$5
Wire Notification, monthly	\$3
Wire Transfer - Incoming, Customer only, each	\$7.50
Wire Transfer - Outgoing EFTPS, Customer only, each	\$25

Wire Transfer - Outgoing Foreign Currency, Customer only, each plus cost.....\$40
Wire Transfer - Outgoing US Dollar, Customer only, each.....\$20
Zipper Bags\$5 small bag, \$6 medium bag, \$7 large bag

Subject to change without notice at Prosperity Bank's discretion and/or as required or allowed by law.

