PROSPERITY BANK®
Treasury Center

Secure Browser Installation Guide

Prosperity Bank's Secure Browser is a secure and convenient gateway to access Prosperity Bank's Treasury Center online banking platform. Secure Browser allows for multi-factor Authentication of the user and device, providing multi-layered identity protection. Secure Browser is a self-contained browser and does not use any other internet browser on a user's computer, thereby providing insulation from malware that might be attached to other browsers used. Users are allowed access to only websites and applications defined by the bank, restricting the ability for users to navigate away from bank entitled sites.

Each Treasury Center user will download Secure Browser and will use in the same manner as other web browsers with the exception that Secure Browser is restricted to bank approved websites. Secure Browser is Prosperity Bank's solution for conducting your online banking financial transactions safely through Treasury Center.

Getting Started:

Before beginning the installation process, the following items are necessary to complete installation:

- A Windows PC which meets the minimum system requirements
- Local Administrative privileges on the computer where Secure Browser will be installed.

Prior to installation, save any open work and close all other computer applications. A computer restart will be required for the installation of Secure Browser. After installation, you will not need administrator rights to use the Secure Browser software.

Prior to the conversion to Prosperity Bank's Treasury Center, you will receive an Activation Key to complete the Secure Browser installation.

- Your Activation Key will be sent to you to via a secure email link. As part of this process, you will be asked to verify certain user information before the Activation Key will be released to you. Upon receipt of the Activaton Key, please make note of the Key and retain for use on the day of conversion.

System Requirements:

Note: Internet Explorer (Version 11 support ended as of June 2022)
          Windows 7 is no longer supported.

Browsers:

- Microsoft Edge (Any version currently supported by Microsoft)
- Mozilla Firefox (Version 95+)
- Google Chrome (Version 96+)
- Safari is not officially supported, however, no known issues with the current version of Safari.

Secure Browser:

- o Computers must have a Personal System/2 (PS/2) style keyboard or USB Human Interface Device (HID) keyboard device.   A wireless keyboard is not currently supported, however, some do work without issues.

- o Secure Browser is not supported when used with functions in the following platforms or configurations:
    - Windows Server, Windows Phone/ Mobile or special purpose client versions of Windows (S, K, KN, IoT)
    - Windows on ARM processors (for example some Microsoft Surface Pro models)
    - 2-in-1 or convertible laptops
    - Any security software utilizing Device Control technology
    - Virtual, thin-client, or cloud desktop systems, especially those utilizing snapshots or restore points
    - Any computer being accessed remotely (using a remote desktop type connection, for example)
    - User profiles on network locations or cloud services or otherwise using Folder Redirection
    - Networks utilizing TLS inspection
    - Certain Anti-keylogging modules

Windows Operating Systems

Note: Secure Browser does not support Windows 11 Virtual

Windows 11 desktop is supported

Any general-purpose client versions of Microsoft Windows (Home, Pro, Enterprise) still supported by receiving security updates from the vendor. Windows 8, 8.1, and 10 (Secure Browser or Desktop) are compatible:

- Dual core 2 GHz or more microprocessor
- 4GB of RAM (8 GB recommended)
- 16 GB (32bit) or 20 GB (64bit) of Hard Drive space (minimum)

Anti-Virus Compatibility

Secure Browser is NOT compatible with anti-virus products that utilize Device Control software. The extensive modifications made by this software to the Windows USB device driver and services stack render the system incompatible.

Secure Browser should not be installed on any PCs that currently have or have ever had Device Control software installed. Issues may persist even after the incompatible software is uninstalled. Full recovery from these issues may require reinstalling the Windows operating system.

The following antivirus software has been identified as having Device Control software, and is known to be incompatible:

- Lumension Device Control module for Lumension Endpoint Management and Security Suite (a.k.a. Lumension Endpoint Security Device Control, LES DC)
    - o All versions
- Ivanti Endpoint Security Device Control (a.k.a. HEAT Endpoint Security Device Control) and all Ivanti products that integrate the Device Control technology
    - o All versions
- ThreatTrack Security VIPRE Antivirus Business Premium
    - o All 7.5.x versions subsequent to and including 7.5.5819
- ThreatTrack Security VIPRE Endpoint Security, ThreatTrack VIPRE Advanced Security, and any VIPRE product that incorporates the Device Control technology
    - o Versions 9.6 and later
- Any product using the same licensed Device Control technology as the products above but not specifically listed here

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Installation

Each Treasury Center user should install Secure Browser on the PC used to access online banking. For multiple users utilizing the same computer, Secure Browser will need to be installed once and each user registered within the browser.

1. To download Secure Browser, click on the link below to begin installation. The website detects if you are running a 32-bit or 64-bit operating system and automatically downloads the appropriate version of Secure Browser.

https://prosperity.olbanking.com/corporate

Secure Browser Link

2. Select the Prosperity Bank Browser link designated as "Security" to begin the download process.

3. The installation file "CCS32.exe" or "CCS64.exe" will be downloaded to your computer. Download progress will appear at the bottom of the Secure Browser window. The website automatically downloads the appropriate 32-bit or 64-bit version of Secure Browser.
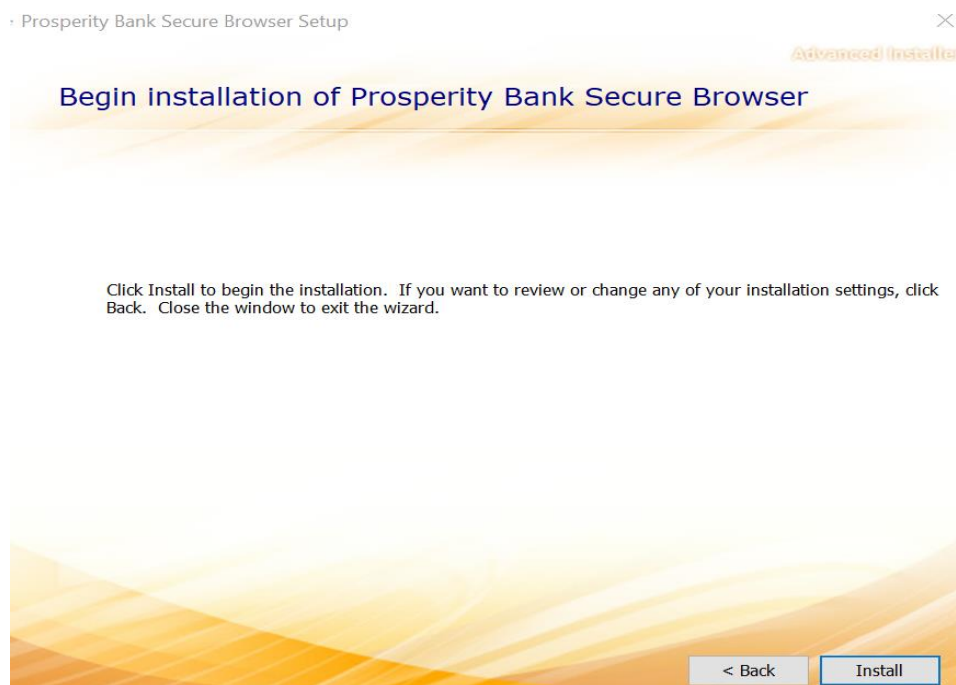

4. Once the download is complete, navigate to your *Downloads* folder to launch the installer you just downloaded. Double click the installer.

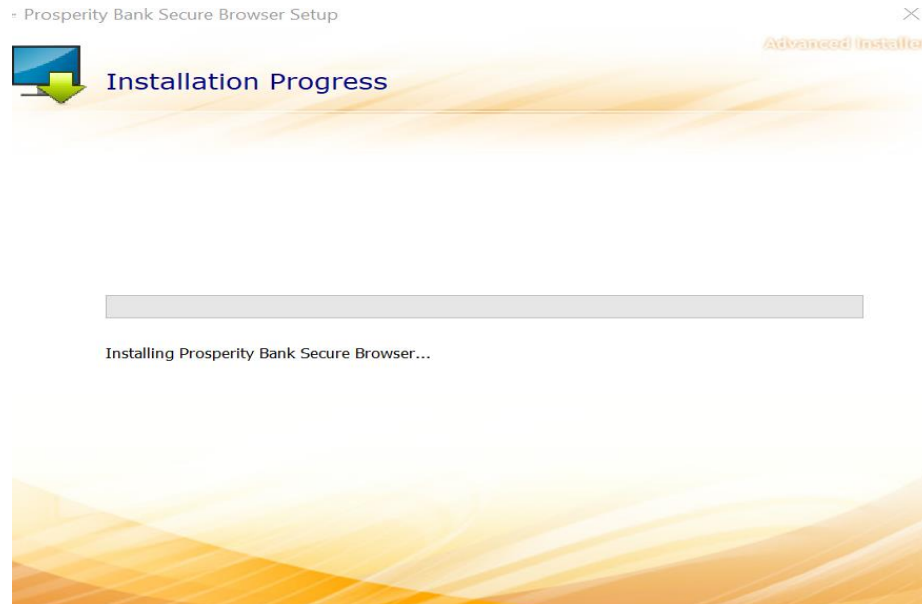5. The following Welcome box will appear. Click Next to continue.

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6. Choose a file location and then click Next.
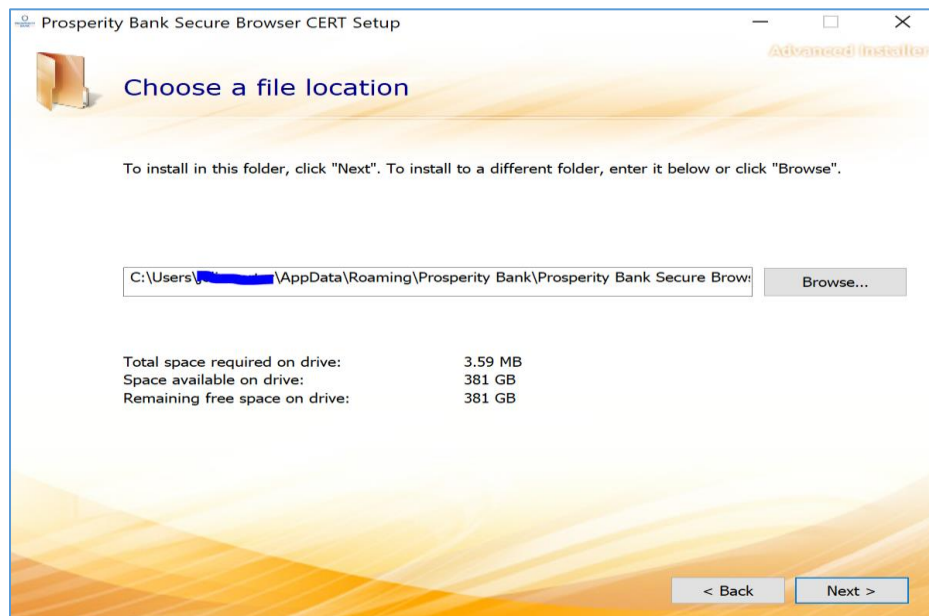
7. To begin the Installation, click Install.

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8. You can view the progress of the installation throughout the process.

Software Activation

1. After the installation is complete, the Prosperity Bank Secure Browser icon as shown below will be downloaded as a shortcut on your computer desktop. Double click on the Prosperity Bank icon to launch.

Your Pre-Conversion installation is complete.

Please do not proceed further at this time.

If you have reached the following blue screen requesting you to *Enter Your Activation Key*, you have been successful in completing the *pre-conversion* setup of Secure Browser. You will complete the remainder of the installation upon receipt of your Activation Key closer to conversion.

Prior to the Business Online Banking conversion, you will receive your Activation Key from Prosperity Bank. The Activation Key is needed to complete the installation of Secure Browser.

Each company user will receive their own Activation Key prior to conversion via a secure email link from Prosperity Bank ContactUs@ProsperityBankUSA.com. You will be requested to click a link within this email and enter certain information. Upon verification of this information, your Activation Key will be released to you.

Upon receipt of your Activation Key, please retain until you can proceed with the remainder of the installation. **Do not proceed prior to 8 a.m. Monday, October 28.** After this time, please proceed with the remainder of the Secure Browser installation.
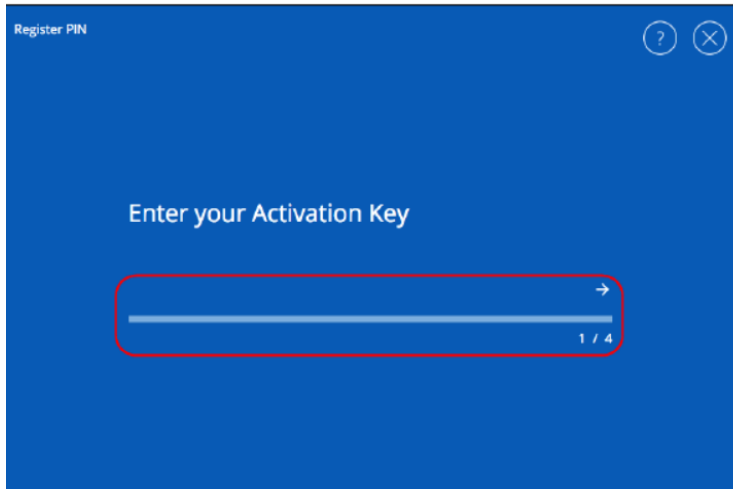
For assistance, contact Treasury Management Support at 855-888-2242, Treasurymanagement.support@prosperitybankusa.com
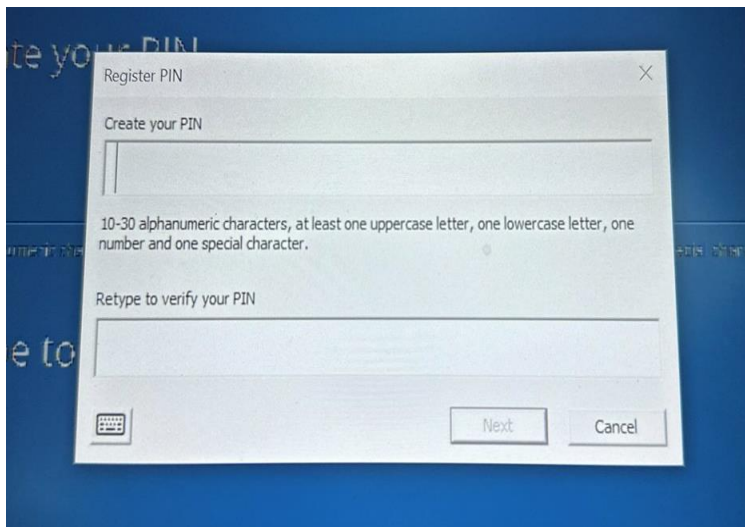
2. On Monday morning, October 28, launch the Secure Browser icon and then enter the Activation Key provided by the bank. After entering the Activation Key, click on the arrow as shown below to continue.

3. Create the PIN/Password you will use to log into Treasury Center. A PIN/Password should be 10-30 alphanumeric characters, at least one uppercase and lowercase letter, one number and one special character. You will use this PIN/Password each time you login to Treasury Center.


Prosperity does not know your PIN/Password. Users must request an activation key and complete the activation process again to create a new PIN/Password.

4. Now that your PIN/Password has been established, you will be prompted to enter your new PIN/Password to continue the installation process.

5. To confirm your identity, a user verification code will be sent to you via email. Select the code to be delivered via email, then select the arrow to continue.
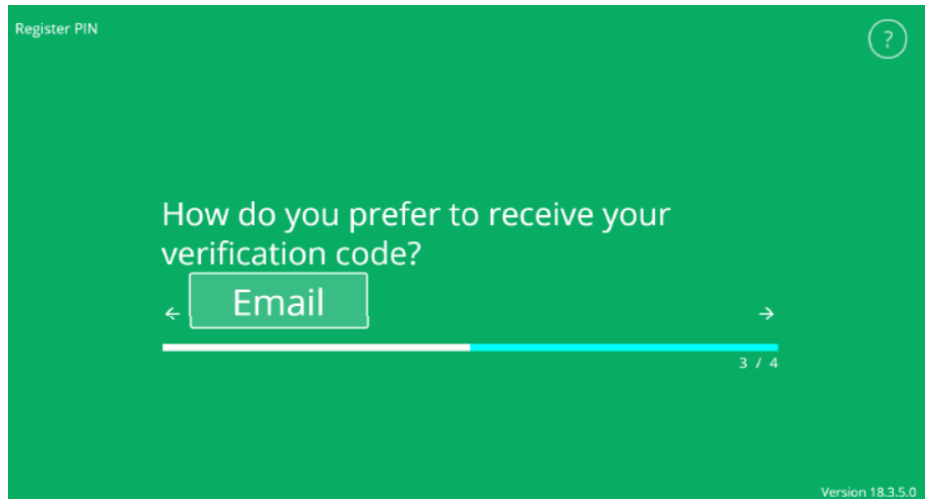
6. Upon receipt, enter your user verification code, then select the arrow to continue.
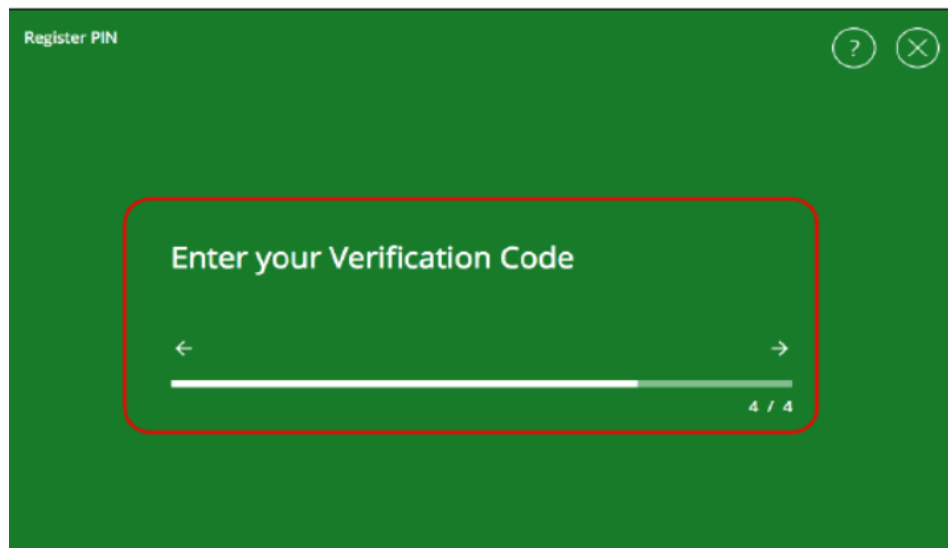
If you do not receive your verification code, contact Treasury Management Support at 855-888-2242 for assistance.

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7. The Prosperity Secure Browser installation and registration are now complete.

8. On the following screen, click "Secure Login" to begin the Treasury Center login process. Your computer will enter "Enhanced PIN Protection" mode. Your desktop may dim at this time and any secondary screens may temporarily turn white.

9. Enter your PIN/Password. Use the PIN/Password you created earlier to login to Prosperity Bank's Treasury Center online banking.

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10. Upon login to Treasury Center, the secured Apps page will display the icons available to the user. Click on Treasury Online to connect to Treasury Center or click on another icon to access the other services.

For assistance, contact Treasury Management support at 855-888-2242 or email Treasurymanagement.support@prosperitybankusa.com.