



PROSPERITY **— BANK[®] —**

Privacy Compliance Alert for State-Chartered Banks & Trust Companies

Prosperity Bank[®] is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against Prosperity Bank[®] should contact the Texas Department of Banking.

Prosperity Bank[®] also engages in the money transmission and/or currency exchange business as an authorized delegate of American Express, MoneyGram, and Harland Clarke under Chapter 151 of the Texas Finance Code. After first contacting American Express, MoneyGram or Harland Clarke, a customer that still has an unresolved complaint regarding the company's money transmission or currency exchange activity should direct the complaint to the Texas Department of Banking.

Consumers may file complaints with the Texas Department of Banking by contacting the Department through one of the means indicated below:

In Person or U. S. Mail: **Texas Department of Banking**
 2601 North Lamar Boulevard, Suite 300
 Austin, Texas 78705-4294

By Telephone: **1-877-276-5554 (toll free)**

By Fax: **1-512-475-1313**

E-mail: consumer.complaints@dob.texas.gov

Website www.dob.texas.gov