



## Dear Valued Customer,

Congratulations on your new Prosperity bank account\*. My name is David Zalman, CEO of Prosperity Bank, and I would like to thank you for choosing Prosperity Bank as your financial partner for everyday banking needs.

At Prosperity Bank, we believe in supporting communities and growing personal relationships. With over 280 full-service banking locations, we take pride in our local roots, serving small towns and big cities across Texas and Oklahoma with many product and service options to fit your lifestyle.

On behalf of myself and everyone at Prosperity Bank, welcome! We look forward to seeing you in one of our banking centers and assisting you online at [prosperitybankusa.com](http://prosperitybankusa.com).

David Zalman  
CEO, Prosperity Bank

*\*If you did not open a bank account with us, please let us know by contacting Customer Service at 1-800-531-1401 or chatting with us online at [www.prosperitybankusa.com](http://www.prosperitybankusa.com).*

**Maximize Your Banking Experience.**  
**Add a convenient online service below.**



### Online Banking

Enjoy seamless financial management such as monitoring transactions and transferring funds. [Get started with Online Banking today!](#)



### Mobile Banking\*

Bank on the go with our mobile app. Access and manage your account anywhere, anytime. [Download our mobile app here!](#)



### Bill Pay\*\*

Say goodbye to the hassle of writing checks and mailing bills. Pay your bills online and enjoy peace of mind. [Sign up for Bill Pay within your Online Banking.](#)



### Zelle®\*

Seamlessly integrated within our banking services, Zelle® allows you to instantly send and receive money. Transfer money with Zelle® within Online Banking. [Sign up today!](#)



### eStatements

Embrace eco-friendly and clutter-free banking with our paperless statements. [Sign up for eStatements within your Online Banking.](#)

\*Your mobile carrier's message and data rates may apply.

\*\*Service fees may apply.

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## Important Numbers

Fastline Telephone Banking: 1-800-687-7272

Routing #: 113122655

Lost or Stolen Debit Card: 1-800-531-1401

Prosperity Bank may notify you of possible Debit Card Fraud by:

-Text Alerts: 37268

- Email Alerts: [noreply@enfactnotifications.com](mailto:noreply@enfactnotifications.com)

-Voice Call Alerts: English: 1-833-763-2031 Spanish 1-833-763-2032

[Discover More Services](#)



1-800-531-1401  
[www.prosperitybankusa.com](http://www.prosperitybankusa.com)



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If you have any questions about your account, please call 1-800-531-1401 during regular business hours Monday – Friday: 7:00 a.m. – 7:00 p.m. and Saturday 9:00 a.m. – 5:00 p.m. Please do not send sensitive personal account information to us via email. Please do not reply to this email, as email replies are not monitored.

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