Account Eligibility & Registration
For your security, Prosperity Bank will verify the personal information entered in the registration form to ensure that the request for the service was initiated by an authorized signer. A maximum of five (5) external deposit accounts can be added to the service. In addition, all active Prosperity Bank accounts will auto-enable for External Transfer service.
The following accounts are not eligible for this service:
• Individual Retirement Accounts (IRAs)
• Custodial and/or Trust Accounts
• Business Accounts
• Certificate of Deposits (CDs) or other time-based accounts
• Loan Accounts (including credit card and equity accounts)
Add Account

• Select **Transfers** and then **External Transfers**.

• In the menu bar select **Settings** then **Add Accounts**.

• Select the **Account Type** from the drop-down menu.

• Enter the account details as seen to the right

**Note:** Once an account number has been added it cannot be modified. The only edit allowed is the Nickname.
Add Account – Verification Options

**Instant Verification**
Enter the **username** and **password** of the external bank account.

**Micro-Deposit Verification**
Alternatively, select the link in the gray box to conduct micro-deposit verification to confirm account ownership. This verification option can take **1-2 business days**. Follow the steps provided in the email sent to your inbox on how to finalize verification.
Add Account - Micro-Deposit Verification

• Select Transfers and then External Transfers.

• In the menu bar select Settings then select the blue verify button next to the account under My Other Accounts.

• Enter the two micro-deposits that were credited to your external account into the spaces provided.

• Select Verify.
Edit Account

Select Transfers and then External Transfers

In the menu bar select Settings then the account under the My Other Accounts to view Edit.

Note: Once an account number has been added it cannot be modified. The only edit allowed is the Nickname.
Delete Account
Select Transfers and then External Transfers

In the menu bar select Settings then the account under the My Other Accounts to view Delete Account.

Select Delete Account.

A pop up will appear to confirm the account deletion. Select Delete.