



PROSPERITY — BANK[®] —

Consumer Complaint Notice

Prosperity Bank[®] is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against Prosperity Bank[®] should contact the Texas Department of Banking.

Prosperity Bank[®] also engages in the money transmission and/or currency exchange business as an authorized delegate of **MoneyGram International** under Chapter 151 of the Texas Finance Code. If you have a complaint, first contact the consumer assistance division of MoneyGram at **1-800-926-9400**, if you still have an unresolved complaint regarding the company's money transmission or currency exchange activity, please direct the complaint to the Texas Department of Banking.

Consumers may file complaints with the Texas Department of Banking by contacting the Department through one of the means indicated below:

In Person or U. S. Mail: Texas Department of Banking
2601 North Lamar Boulevard, Suite 300
Austin, Texas 78705-4294

By Telephone: 1-877-276-5554 (toll free)
By Fax: 1-512-475-1313
E-mail: consumer.complaints@dob.texas.gov
Website: www.dob.texas.gov